



HP ENVY 6020e All-in-One Printer

Everything families need



For the whole family. Print and scan documents, photos, and more. Set up and connect on any device,¹ and get self-healing Wi-Fi®.² Choose HP+ and get the smart printing system that keeps you connected and ready to print from virtually anywhere.¹

This is an HP+ enabled printer. Choose HP+ at product setup to activate benefits. HP+ requires an HP account, ongoing connection to the internet, and exclusive use of Original HP Ink cartridges for the life of the printer. More at: <http://www.hp.com/plus>

This printer is intended to work only with cartridges that have new or reused HP electronic circuitry, and it uses dynamic security measures to block cartridges using modified or non-HP circuitry. Periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. Reused HP electronic circuitry enables the use of reused, remanufactured, and refilled cartridges. More at: <http://www.hp.com/learn/ds>

Highlights

- 3 months of Instant Ink included with HP+¹⁰
- Print. Copy. Scan.
- Print speed 10/7 ppm (black/colour)
- Double-sided printing
- Contains more than 20% recycled plastic
- Borderless printing (up 216 x 297 mm)
- Wireless and HP Smart app capable

Get everyone connected. Just like that.

- Get started fast with simple setup that guides you through each step to seamlessly connect on any device.¹
- Self-healing Wi-Fi® automatically detects and resolves connectivity issues to help reduce interruptions.²
- Get connected with Bluetooth® and start printing fast from your smartphone or tablet – easy setup.³
- Access and print files on your network with wireless networking.²

Print then and there. From anywhere.¹

- Easily print, scan, and copy everyday documents from your smartphone, using HP Smart app.¹
- Eliminate steps in repetitive tasks with customisable Shortcuts.¹ Scan to the cloud, email, and more.¹
- Organise documents 50% faster with Shortcuts in HP Smart app.^{1,4}

Never run out of ink with Instant Ink⁵

- Never run out of ink.⁵ Convenient ink cartridge replacements and smart delivery included.
- Save up to 70% with Instant Ink.⁶ Enroll to get ink, delivery and recycling starting at £ 1.79 a month.
- Peace of mind with plan flexibility to change or cancel anytime at no cost.⁷
- Help us put plastic back into printers with prepaid recycling service included.⁸

HP+: Smart printing has arrived

- A cloud-connected HP+ printer is smarter – it keeps itself up to date and ready to print.⁹
- First 3 months of Instant Ink included¹⁰; after 3 months, monthly fee charged automatically unless cancelled.
- Print and scan from the palm of your hand. Enjoy advanced productivity features for 2 years with HP+.¹
- For every page you print with HP+, HP protects or restores forests in equal measure¹¹

Technical specifications

Functions	Print, copy, scan
Print technology	HP Thermal Inkjet
Print speed ⁶	Black (A4, ISO): Up to 10 ppm; Colour (A4, ISO): Up to 7 ppm; Draft black (A4): Up to 20 ppm; Draft colour (A4): Up to 17 ppm.
First page out	Black (A4, ready): As fast as 18 sec; Colour (A4, ready): As fast as 21 sec
Print resolution	Black (best): Up to 1200X 1200 rendered dpi (when Printing from a computer); Colour (best): Up to 4800 x 1200 optimised dpi colour (when printing from a computer on selected HP photo papers and 1200 input dpi)
Monthly duty cycle ⁷	Up to 1000 pages A4; Recommended monthly page volume: 100 to 400
Standard print languages	HP PCL 3 GUI
Print area	Print margins: Top: 3 mm, Bottom: 3 mm, Left: 3 mm, Right: 3 mm;
Borderless printing	Yes (up to 8.5 x 11 in, 216 x 297 mm)
Number of supplies	2 (1 each black, tri-color)
Multitasking supported	No
Duplex printing	Automatic (standard)
Copy speed	Black (A4, ISO): Up to 8 cpm; Colour (A4, ISO): Up to 4 cpm
Copier specifications	Copier settings: Colour, monochrome; Maximum number of copies: Up to 9 copies; Copy resolution: Up to 300 x 300 dpi; Reduce/Enlarge: Via HP Smart app
Scan file format	JPEG, TIFF, PDF, BMP, PNG
Scanner specifications	Scanner type: Flatbed; Scan input modes: Mobile, HP Scan Software, HP Smart; Twain version: Version 2.1; Scan size maximum (flatbed): 216 x 297 mm; Optical scan resolution: Up to 1200 dpi
Scannable area	Maximum media size (flatbed): 216 x 297 mm
Bit depth/ Grey scale levels	24-bit / 256
Fax	Yes, mobile fax (send only)
Fax smart software features	Option to add files from your phone file/photos; Camera scan or Printer scanner, Option to easily add cover page and save the cover page template; Access to Fax history to see all send faxes and drafts; Ability to edit and resent fax from History; Easily print fax confirmation
Processor speed	800 MHz
Connectivity	Standard: 1 Hi-Speed USB 2.0 (client); 1 Wi-Fi 802.11ac (dual band)
Wireless	Yes, built-in Wi-Fi 802.11b/g/n
Mobile printing capability ⁸	Apple AirPrint™; Chrome OS; HP Smart app; Mopria-certified
Network capabilities	Yes, Built-in Wi-Fi 802.11b/g/n with Bluetooth® 4.2
Memory	Standard: 256 MB DDR3
Number of paper trays	Standard: 1
Media types	Plain Paper; HP Photo Papers; HP Matte Brochure or Professional Paper; HP Matte Presentation Paper; HP Glossy Brochure or Professional Paper; Other Photo Inkjet Papers; Other Matte Inkjet Papers; Other Glossy Inkjet Papers; Plain Paper, Light/Recycled
Media size	Custom (metric): Simplex: 76.2 x 127 to 216 x 297 mm; Duplex: 76.2 x 127 to 216 x 297 mm Supported (metric): A4; A5; B5; DL; C6; A6
Media weight, supported	A4: 60 to 90 g/m²; HP envelopes: 75 to 90 g/m²; HP cards: up to 200 g/m²; HP 10 x 15 cm photo paper: up to 300 g/m²

Input capacity	Standard: Up to 100 sheets Envelopes: Up to 10 envelopes Cards: Up to 40 cards
Output capacity	Standard: Up to 25 sheets Envelopes: Up to 5 envelopes
Compatible operating systems	Windows 11; Windows 10; Windows 7; macOS 10.12 Sierra; macOS 10.14 Mojave; macOS 10.15 Catalina; macOS 11 Big Sur; macOS 13 Ventura; Chrome OS; macOS 14 Sonoma
Minimum system requirements	Windows: Windows 10, 7: 32/64-bit, 2 GB available hard disk space; Internet connection; Internet Explorer. Mac: macOS v10.14 Mojave, macOS v10.15 Catalina, macOS v11 Big Sur; 2 GB available hard disk space; Internet required
Software included	HP Printer Software, available online
Printer dimensions (W x D x H) ¹	Minimum: 432.5 x 361.1 x 132.1 mm; Maximum: 432.5 x 511.5 x 132.1 mm
Package dimensions (W x D x H)	474 x 172 x 408 mm
Printer weight ²	5.22 kg
Package weight	6.35 kg
Operating environment	Temperature: 5 to 40°C Humidity: 20 to 80% RH (non-condensing)
Storage conditions	Temperature: -40 to 60°C Humidity: 20 to 80% RH (non-condensing)
Acoustics	Acoustic power emissions: 6.5 B(A) (printing at 5ppm) Acoustic pressure emission: 56 dB(A) (printing at 5ppm)
Power ³	Requirements: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz, 0.7A. Input voltage: 200 to 240 VAC (+/- 10%), 50/60Hz (+/- 3Hz), 0.4A (China & India). Not dual voltage, power supply varies by part number with # Option code identifier. ; Consumption: 4.0 Watts (Ready) ; 1.70 Watts (Sleep); 0.15 Watts (Off) ; 0.15 Watts (Auto-off) ; Typical Electricity Consumption (TEC): 0.31 kWh/Week ; Power supply type: Built-in Universal Power Supply
Certifications	CISPR 32:2012/EN 55032:2012 Class B CISPR 32:2015/EN 55032:2015 Class B CISPR 24:2010/ EN 55024:2010 CISPR 35:2016/EN 55035:2017 CFR 47 Part 15 Class B ICES-003, Issue 6 VCCI-CISPR 32:2016 EN 301 489-1 V2.1.1:2017 EN 301 489-17 V3.1.1:2017
Sustainable impact specifications	The HP Envy 6000 All-in-One series is made from recycled printers and other electronics—more than 20% by weight of plastic. Save paper by up to 50% using automatic two-sided printing. Original HP cartridges have been engineered to use recycled plastic and help meet HP's demanding standards for quality and reliability.
Country of origin	Made in Thailand
Control panel	Smart contextual user interface - Cap Sense Buttons: Monochrome & Colour Copy, Information, Cancel and Resume, Indicator lights: Wifi icon and number counter.
What's in the box	223N4B: HP ENVY 6020e All-in-One Printer; HP 305 Setup Black Cartridge; HP 305 Setup Tri-Color Cartridge; Regulatory flyer; Setup guide; Reference guide; Power cord; For ink volume and page yield information, visit http://www.hp.com/go/learnaboutsupplies
Supplies, After market or Supplies, replacement	3YM60AE HP 305 Tri-color Original Ink Cartridge (~100 pages) 3YM61AE HP 305 Black Original Ink Cartridge (~120 pages) 3YM62AE HP 305XL High Yield Black Original Ink Cartridge (~240 pages) 3YM63AE HP 305XL High Yield Tri-color Original Ink Cartridge (~200 pages)
Service and Support	UG187E HP 3 year Care Pack with Standard Exchange for Multifunction Printers UG062E HP 3 year Care Pack with Next Day Exchange for Multifunction Printers UG235E HP 3 year Care Pack with Return to Depot Support for Multifunction Printers (UG187E - available in All EMEA countries except Middle East, Adriatic, Africa, South Africa, Israel, Slovenia, Turkey, UG062E - available in Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden, Switzerland, UK, UG235E - available in Adriatic, Africa, CIS, EEM, Israel, Middle East, Romania, South Africa, Turkey)
Warranty	Up to 2 years HP Warranty, 24-hour, 7 days a week Web support; Business hour phone support within warranty period. ¹²

Messaging Footnotes

¹ Requires the HP Smart app download. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>. Certain features/software are available in English language only, and differ between desktop and mobile applications. Subscription may be required; subscription may not be available in all countries. See details at www.hpsmart.com. Internet access required and must be purchased separately. HP account required for full functionality. List of supported operating systems available in app stores. Fax capabilities are for sending a fax only. After 2 years, monthly fee applies to continue advanced features with HP Smart Advance. HP Smart Advance is not available in all countries. For more information, see <http://www.hpsmart.com>.

² Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://www.hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

³ Mobile device needs to support Bluetooth v4.2+ and be enabled. A mobile app such as HP ePrint or HP Smart must be installed and opened for printing. Mobile device must be within 1.52m (5 feet) of the printer. For details, see <http://www.hp.com/go/bleprinting>. Bluetooth is a trademark owned by its proprietor and used by HP under license.

⁴ Based on internal HP testing. Average timing estimate based on: 1) downloaded HP Smart app on mobile or desktop device, 2) setting up Shortcut, 3) scanning jobs which have more than 2-3 tasks associated with them (scan to email, save and rename, store to cloud, etc.). Average timing savings comparison based on using printer and desktop scan software to complete similar scanning tasks. Requires the HP Smart app download and supported HP printer. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>.

⁵ Based on plan usage, Internet connection to eligible HP printer, valid credit/debit card, email address, and delivery service in your geographic area.

⁶ Based on the monthly subscription cost of HP Instant Ink 700-page plan without purchase of additional sets of pages compared to cost per page (CPP) to print ISO/IEC 24711 pages on most HP, A4 colour inkjet cartridge printers and MFPs. Comparative printers are priced at or below the most expensive HP Instant Ink-eligible printer in each country using local currency, as of September 2022. Sale prices not considered for this study. Average CPP per country used to determine percent savings versus CPP for HP Instant Ink. HP Ink Advantage printers, printers sold through contract, and other printers which only use XL cartridges excluded due to a non-standard hardware & supplies model. Keypoint Intelligence October 2022 study commissioned by HP. Printers selected by market share in IDC Quarterly Hardcopy Peripherals Tracker - Final Historical 2022Q2. www.keypointintelligence.com/HPInstantInk

⁷ Change or cancel your plan at any time online. If you decide to cancel your HP Instant Ink plan you can go back to using HP original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retrospectively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to instantink.hpconnected.com/terms.

⁸ Program availability varies. Original HP cartridge return and recycling is currently available in more than 60 countries, territories and regions in Asia, Africa, Europe, and North and South America through the HP Planet Partners program. Program availability varies. For details, see <http://www.hp.com/recycle>.

⁹ Utilising technology in the HP+ system and compared to HP standard consumer printers without HP+. HP+ printers are ready when you are with improved connectivity utilising Smart Driver and Print/Scan Doctor technology, more secure with Smart Security technology, more productive through HP Smart Advance features included for 2 years, and more sustainable by enabling Forest First printing and net-zero deforestation prints.

¹⁰ HP Instant Ink sign up required. HP Instant Ink not available in all countries. Subject to monthly page limit of 700. Must complete HP Instant Ink sign up within 7 days of setting up the printer with the HP-recommended setup process as indicated in the instructions that came with your printer. Use of in-box ink cartridge is included in period of offer. Unless service is cancelled within the promotional period online at <https://www.hpinstantink.com>, a monthly service fee, based on the plan chosen, plus tax and overage fees will be charged to your credit/debit card. Customer will be charged for any overage fees and applicable taxes at the end of each month in the promotional period. One offer redeemable per printer. Trial offer with HP Instant Ink subject to change after 12.31.2024. Offer cannot be redeemed for cash. Setup Offer may be combined with other offers; see terms and conditions of the other offer for more details. Requires a valid credit/debit card, an email address, and Internet connection to printer. See additional offer information available during online sign up process. For service details, see <https://www.hpinstantink.com>.

¹¹ HP works collaboratively with our partners including WWF and Arbor Day Foundation to manage, restore, and protect forests in many countries around the world. With HP+, every print – regardless of paper brand – is addressed through HP's Forest Positive Framework to counteract risks of deforestation. HP brand paper is sourced only from certified responsibly managed forests or from recycled content. For other brands of paper, HP invests in forest restoration, protection or management projects in key regions sufficient to balance any paper used by HP+ customers that may not have been responsibly sourced. To learn more visit <http://www.hp.com/forestfirst>.

¹² Up to 2 years HP Warranty in total, subject to activation of HP+ at set up. Two years consist of: (1) one year standard HP warranty; (2) one year extra HP warranty through HP+ activation at setup. Refer to the documentation in the printer box for further information on HP warranty. HP Warranty benefits apply without prejudice to any statutory rights provided under applicable consumer protection laws related to non-conformity of goods with the contract of sale. Such consumer statutory rights are not limited or affected in any manner by the HP Warranty. See: <http://www.hp.com/limitedwarranty>.

Technical Specifications Footnotes

¹ Dimensions vary as per configuration

² Weight varies as per configuration

³ Power measurements are based on ENERGY STAR® OM test procedure with 230 VAC, 50 Hz input.

⁴ Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://www.hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®. Supports both 5.0 GHz and 2.4 GHz using up to 12 non-overlapping channels vs only 3 non-overlapping channels for 2.4 GHz only. Supports 5.0 GHz band (up to 150 mbps) vs 2.4 GHz band (up to 72.2 mbps).

⁵ Speed specifications have been updated to reflect current industry testing methods.

⁶ Either after first page or after first set of ISO test pages. For details see <http://www.hp.com/go/printerclaims>

⁷ Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.

⁸ HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement

