

# Inspiron 14 5410 2-in-1

## Setup and Specifications



## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Set up your Inspiron 5410 2-in-1

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.

**NOTE:** Power source on Inspiron 5410 2-in-1 varies with the configuration ordered.



**NOTE:** The battery may go into power-saving mode during shipment to conserve charge on the battery. Ensure that the power adapter is connected to your computer when it is turned on for the first time.

2. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.

 **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.

- If connected to the Internet, sign in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

**Table 1. Locate Dell apps**

Resources	Description
	<p><b>My Dell</b></p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p>
	<p><b>SupportAssist</b></p> <p>SupportAssist proactively and predictively identifies hardware and software issues on your computer and automates the engagement process with Dell Technical support. It addresses performance and stabilization issues, prevents security threats, monitors and detects hardware failures. For more information, see SupportAssist for Home PCs User's Guide on <a href="http://www.dell.com/serviceabilitytools">www.dell.com/serviceabilitytools</a>. To navigate to SupportAssist for Home PCs User's Guide, click <b>SupportAssist</b> and then, click <b>SupportAssist for Home PCs User's Guide</b>.</p> <p> <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>
	<p><b>Dell Update</b></p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article <a href="https://www.dell.com/support">SLN305843</a> at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>
	<p><b>Dell Digital Delivery</b></p> <p>Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article <a href="https://www.dell.com/support">153764</a> at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>

## Views of Inspiron 5410 2-in-1

### Right



#### 1. microSD-card slot

Reads from and writes to the microSD card. The computer supports the following card types:

- microSecure Digital (microSD)
- microSecure Digital High Capacity (microSDHC)
- microSecure Digital Extended Capacity (microSDXC)

#### 2. USB 3.2 Gen 1 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

#### 3. Global headset jack

Connect headphones or a headset (headphone and microphone combo).

### Left



#### 1. Power-adaptor port

Connect a power adapter to provide power to your computer.

#### 2. Power and battery-status light

Indicates the power state and battery state of the computer.

Solid white—Power adapter is connected and the battery is charging.

Solid amber—Battery charge is low or critical.

Off—Battery is fully charged.

#### 3. HDMI port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

#### 4. USB 3.2 Gen 1 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

#### 5. USB 3.2 Gen 2 (Type-C) port with Power Delivery/DisplayPort

Connect peripherals such as external storage devices, printers, and external displays.

Supports Power Delivery that enables two-way power supply between devices. Provides up to 5 V/ 3 A power output that enables faster charging.

**NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

## Top



### 1. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 10 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

**NOTE:** You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

**NOTE:** The power-status light on the power button is available only on computers without the fingerprint reader. Computers that are shipped with the fingerprint reader that is integrated on the power button will not have the power-status light on the power button.

### 2. Right-click area

Press to right-click.

### 3. Left-click area

Press to left-click.

### 4. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

# Front



**1. Left microphone**

Provides digital sound input for audio recording and voice calls.

**2. Privacy shutter**

Slide the privacy shutter to cover the camera lens and protect your privacy when the camera is not in use.

**3. Camera**

Enables you to video chat, capture photos, and record videos.

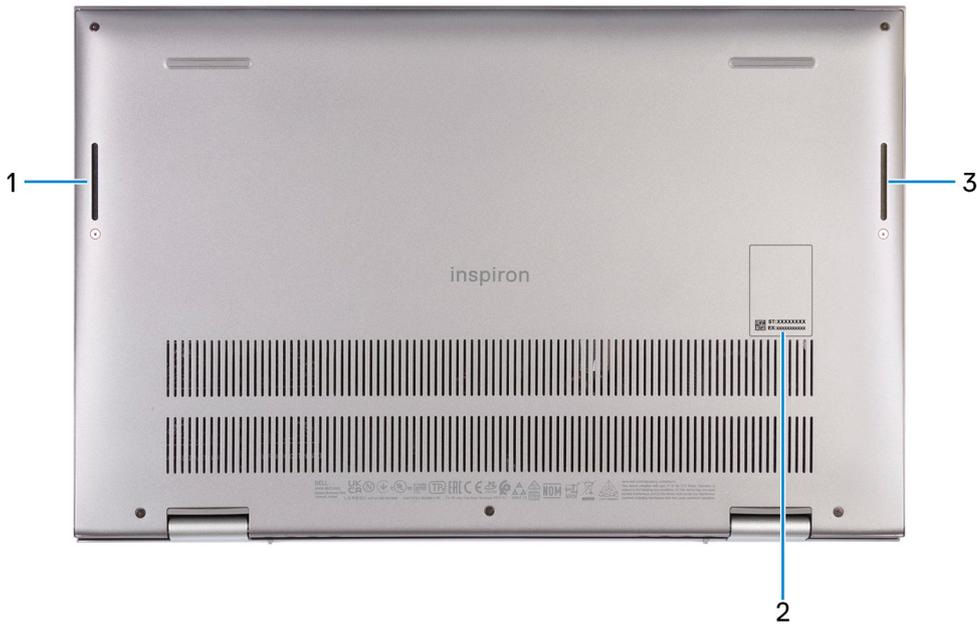
**4. Camera-status light**

Turns on when the camera is in use.

**5. Right microphone**

Provides digital sound input for audio recording and voice calls.

# Bottom



**1. Left speaker**

Provides audio output.

**2. Service Tag label**

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

**3. Right speaker**

Provides audio output.

# Modes

## Notebook



Tablet



Stand

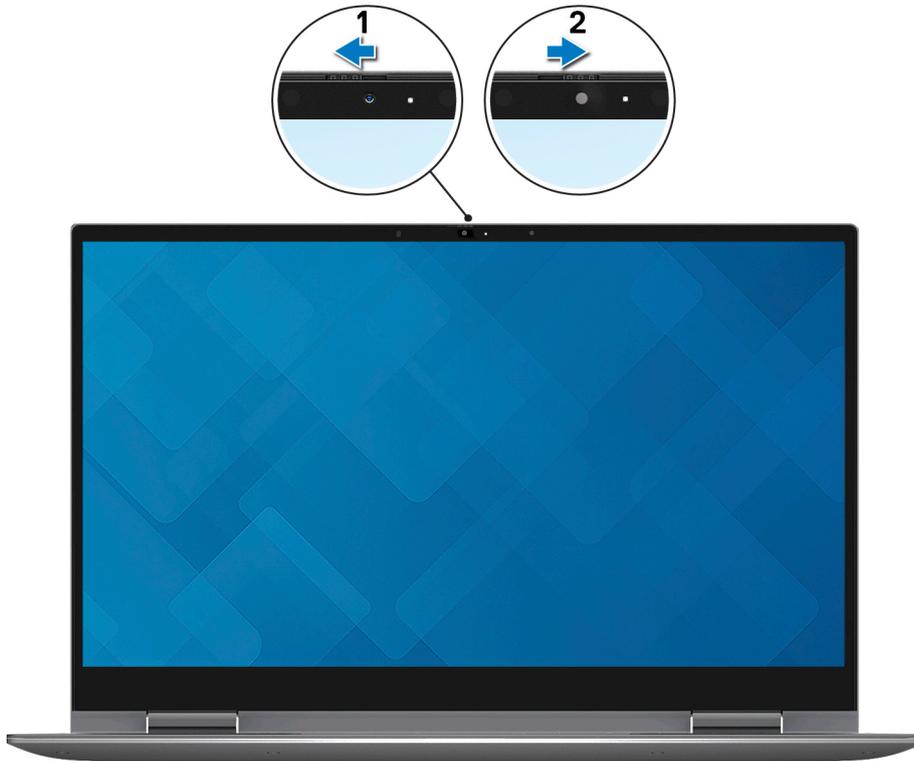


Tent



## Using the privacy shutter

1. Slide the privacy shutter to the left to access the camera lens.
2. Slide the privacy shutter to the right to cover the camera lens.



# Specifications of Inspiron 5410 2-in-1

## Dimensions and weight

The following table lists the height, width, depth, and weight of your Inspiron 5410 2-in-1.

**Table 2. Dimensions and weight**

Description	Values
Height:	
Front height	15.32 mm (0.60 in.)
Rear height	18 mm (0.71 in.)
Width	321.50 mm (12.66 in.)
Depth	211.35 mm (8.32 in.)
Weight (maximum)	1.65 kg (3.63 lb)  <b>NOTE:</b> The weight of your computer depends on the configuration ordered and manufacturing variability.

## Processor

The following table lists the details of the processors supported by your Inspiron 5410 2-in-1.

**Table 3. Processor**

Description	Option one	Option two	Option three
Processor type	11 <sup>th</sup> Generation Intel Core i7-1165G7	11 <sup>th</sup> Generation Intel Core i5-1135G7	11 <sup>th</sup> Generation Intel Core i3-1115G4
Processor wattage	15 W	15 W	15 W
Processor core count	4	4	2
Processor thread count	8	8	4
Processor speed	Up to 4.7 GHz	Up to 4.2 GHz	Up to 4.1 GHz
Processor cache	12 MB	8 MB	6 MB
Integrated graphics	Intel Iris Xe Graphics	Intel Iris Xe Graphics	Intel UHD Graphics

# Chipset

The following table lists the details of the chipset supported by your Inspiron 5410 2-in-1.

**Table 4. Chipset**

Description	Values
Chipset	Integrated in the processor
Processor	11 <sup>th</sup> Generation Intel Core i3/i5/i7
DRAM bus width	64-bit
Flash EPROM	32 MB
PCIe bus	Up to Gen4

# Operating system

Your Inspiron 5410 2-in-1 supports the following operating systems:

- Windows 10 Professional (64-bit)
- Windows 10 Home (S mode)

# Memory

The following table lists the memory specifications of your Inspiron 5410 2-in-1.

**Table 5. Memory specifications**

Description	Values
Memory slots	Two-SODIMM slots
Memory type	DDR4
Memory speed	3200 MHz
Maximum memory configuration	16 GB
Minimum memory configuration	8 GB
Memory size per slot	8 GB, 12 GB, 16 GB
Memory configurations supported	<ul style="list-style-type: none"><li>• 8 GB, 2 x 4 GB, DDR4, 3200 MHz, dual-channel</li><li>• 8 GB, 1 x 8 GB, DDR4, 3200 MHz</li><li>• 12 GB, 1 x 4 GB + 1 x 8 GB, DDR4, 3200 MHz</li><li>• 16 GB, 2 x 8 GB, DDR4, 3200 MHz, dual-channel</li><li>• 16 GB, 1 x 16 GB, DDR4, 3200 MHz</li></ul>

# External ports

The following table lists the external ports on your Inspiron 5410 2-in-1.

**Table 6. External ports**

**Table 6. External ports**

Description	Values
USB ports	<ul style="list-style-type: none"> <li>Two USB 3.2 Gen 1 ports</li> <li>One USB 3.2 Gen 2 Type-C with Power Delivery/DisplayPort</li> </ul>
Audio port	One global headset jack
Video port/ports	One HDMI 1.4a port
Media-card reader	One microSD-card slot
Power-adaptor port	One 4.5 mm x 2.9 mm DC-in/Type-C adapter
Security-cable slot	Not supported

## Internal slots

The following table lists the internal slots of your Inspiron 5410 2-in-1.

**Table 7. Internal slots**

Description	Values
M.2	<ul style="list-style-type: none"> <li>One M.2 2230 slot for WiFi and Bluetooth combo card</li> <li>One M.2 2230/2280 slot for solid-state drive/Intel Optane</li> </ul> <p><b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the knowledge base article <a href="https://www.dell.com/support/000144170">000144170</a> at <a href="https://www.dell.com/support">www.dell.com/support</a>.</p>

## Wireless module

The following table lists the Wireless Local Area Network (WLAN) module specifications of your Inspiron 5410 2-in-1.

**Table 8. Wireless module specifications**

Description	Option one	Option two	Option three
Model number	Intel AX201	AX210	Intel 9462
Transfer rate	Up to 2400 Mbps	Up to 2400 Mbps	Up to 433 Mbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz/6 GHz	2.4 GHz/5 GHz
Wireless standards	<ul style="list-style-type: none"> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li>Wi-Fi 6 (WiFi 802.11ax)</li> </ul>	<ul style="list-style-type: none"> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li>Wi-Fi 6 (WiFi 802.11ax)</li> </ul>	<ul style="list-style-type: none"> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> </ul>
Encryption	<ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul>	<ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul>	<ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul>
Bluetooth	Bluetooth 5.1	Bluetooth 5.2	Bluetooth 5.0

# Audio

The following table lists the audio specifications of your Inspiron 5410 2-in-1.

**Table 9. Audio specifications**

Description		Values
Audio controller		Realtek ALC3204
Stereo conversion		Supported
Internal audio interface		High-definition audio
External audio interface		Universal audio jack
Number of speakers		Two
Internal-speaker amplifier		Supported
External volume controls		Keyboard shortcut controls
Speaker output:		
	Average speaker output	2 W
	Peak speaker output	2.5 W
Subwoofer output		Not supported
Microphone		Dual-array microphones

# Storage

This section lists the storage options on your Inspiron 5410 2-in-1.

Your Inspiron 5410 2-in-1 supports one of the following storage configurations:

- One M.2 2230/2280 solid-state drive
- One M.2 2280 solid-state drive/Intel Optane

**Table 10. Storage specifications**

Storage type	Interface type	Capacity
One M.2 2230/2280 solid-state drive	PCIe Gen3 x4 NVMe, up to 32 Gbps	Up to 1 TB
One M.2 2280 solid-state drive	PCIe Gen3 x4 NVMe, up to 32 Gbps	Up to 1 TB
One M.2 2280 Intel Optane Memory H10 with solid-state storage	PCIe Gen3 x4 NVMe, up to 32 Gbps	Up to 512 GB

# Intel Optane Memory H10 with solid-state storage

Intel Optane Memory technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane Memory installed in your computer.

Intel Optane Memory H10 with solid-state storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.

**Table 11. Intel Optane Memory H10 with solid-state storage specifications**

Description	Values
Interface	PCIe Gen3 x4 NVMe
Connector	M.2
Form factor	2280
Capacity (Intel Optane memory)	Up to 32 GB
Capacity (solid-state storage)	Up to 512 GB

**NOTE:** Intel Optane Memory H10 with solid-state storage is supported on computers that meet the following requirements:

- 9<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 15.9.1.1018 or higher

## Media-card reader

The following table lists the media cards supported by your Inspiron 5410 2-in-1.

**Table 12. Media-card reader specifications**

Description	Values
Media-card type	One microSD-card slot
Media-cards supported	<ul style="list-style-type: none"> <li>• microSecure Digital (microSD)</li> <li>• microSecure Digital High Capacity (microSDHC)</li> <li>• microSecure Digital Extended Capacity (microSDXC)</li> </ul>
<p><b>NOTE:</b> The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.</p>	

## Keyboard

The following table lists the keyboard specifications of your Inspiron 5410 2-in-1.

**Table 13. Keyboard specifications (continued)**

Description	Values
Keyboard type	<ul style="list-style-type: none"> <li>• Standard non-backlit keyboard</li> <li>• Backlit keyboard</li> </ul>
Keyboard layout	QWERTY
Number of keys	<ul style="list-style-type: none"> <li>• United States and Canada: 79 keys</li> <li>• United Kingdom: 80 keys</li> <li>• Japan: 83 keys</li> </ul>
Keyboard size	X=19.05 mm key pitch Y=18.05 mm key pitch
Keyboard shortcuts	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character,

**Table 13. Keyboard specifications**

Description	Values
	<p>press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p><b>NOTE:</b> You can define the primary behavior of the function keys (F1–F12) changing <b>Function Key Behavior</b> in BIOS setup program.</p> <p>For more information, see <a href="#">Keyboard shortcuts</a>.</p>

## Camera

The following table lists the camera specifications of your Inspiron 5410 2-in-1.

**Table 14. Camera specifications**

Description	Values
Number of cameras	One
Camera type	HD RGB camera
Camera location	Front camera
Camera sensor type	CMOS sensor technology
Camera resolution:	
Still image	0.92 megapixel
Video	1280 x 720 (HD) at 30 fps
Diagonal viewing angle:	74.9 degrees

## Touchpad

The following table lists the touchpad specifications of your Inspiron 5410 2-in-1.

**Table 15. Touchpad specifications**

Description	Values
Touchpad resolution:	
Horizontal	1229
Vertical	749
Touchpad dimensions:	
Horizontal	115 mm (4.53 in.)
Vertical	70 mm (2.76 in.)
Touchpad gestures	For more information about touchpad gestures available on Windows 10, see the Microsoft knowledge base article <a href="#">4027871</a> at <a href="http://support.microsoft.com">support.microsoft.com</a> .

## Power adapter

The following table lists the power adapter specifications of your Inspiron 5410 2-in-1.

**Table 16. Power adapter specifications**

Description		Option one	Option two
Type		USB Type-C 65 W	E4 65 W
Connector dimensions:			
	External diameter	Not applicable	4.50 mm
	Internal diameter	Not applicable	2.90 mm
Input voltage		100 VAC–240 VAC	100 VAC–240 VAC
Input frequency		50 Hz–60 Hz	50 Hz–60 Hz
Input current (maximum)		1.60 A/1.70 A	1.60 A/1.70 A
Output current (continuous)		3.25 A/3 A/3 A/3 A	3.34 A
Rated output voltage		20 VDC/15 VDC/9 VDC/5 VDC	19.50 VDC
Temperature range:			
	Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

## Battery

The following table lists the battery specifications of your Inspiron 5410 2-in-1.

**Table 17. Battery specifications**

Description		Option one	Option two
Battery type		41 Wh, 3-cell polymer	54 Wh, 4-cell polymer
Battery voltage		11.25 VDC	15 VDC
Battery weight (maximum)		0.18 kg (0.40 lb)	0.23 kg (0.51 lb)
Battery dimensions:			
	Height	5.75 mm (0.23 in.)	5.75 mm (0.23 in.)
	Width	206.40 mm (8.13 in.)	272 mm (10.71 in.)
	Depth	82 mm (3.23 in.)	82 mm (3.23 in.)
Temperature range:			
	Operating	0°C to 35°C (32°F to 95°F)	0°C to 35°C (32°F to 95°F)
	Storage	-20°C to 65°C (-4°F to 149°F)	-20°C to 65°C (-4°F to 149°F)

**Table 17. Battery specifications**

Description	Option one	Option two
Battery operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate) <i>i</i> <b>NOTE:</b> Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on <a href="http://www.dell.com">www.dell.com</a> .	4 hours (when the computer is off)	4 hours (when the computer is off)
Coin-cell battery	CR2032	CR2032

## Display

The following table lists the display specifications of your Inspiron 5410 2-in-1.

**Table 18. Display specifications**

Description	Values
Display type	Full High Definition (FHD)
Display-panel technology	Wide Viewing Angle (WVA)
Display-panel dimensions (active area):	
Height	174 mm (6.85 in.)
Width	309.35 mm (12.18 in.)
Diagonal	355.60 mm (14 in.)
Display-panel native resolution	1920 x 1080
Luminance (typical)	212.50 nits
Megapixels	2.073
Color gamut	NTSC (45% typical)
Pixels Per Inch (PPI)	157
Contrast ratio (min)	500:1
Response time (max)	35 ms
Refresh rate	60 Hz
Horizontal view angle	80 degrees
Vertical view angle	80 degrees
Pixel pitch	0.16 mm

**Table 18. Display specifications**

Description	Values
Power consumption (maximum)	3.95 W
Anti-glare vs glossy finish	Glossy
Touch options	Yes

## GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Inspiron 5410 2-in-1.

**Table 19. GPU—Integrated**

Controller	Memory size	Processor
Intel UHD Graphics	Shared system memory	11 <sup>th</sup> Generation Intel Core i3-1115G4
Intel Iris Xe Graphics	Shared system memory	11 <sup>th</sup> Generation Intel Core i5-1135G7/ i7-1165G7

## GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Inspiron 5410 2-in-1.

**Table 20. GPU—Discrete**

Controller	Memory size	Memory type
NVIDIA GeForce MX350	2 GB	GDDR5

## Operating and storage environment

This table lists the operating and storage specifications of your Inspiron 5410 2-in-1.

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 21. Computer environment**

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10000 ft)	-15.2 m to 10668 m (-49.87 ft to 35000 ft)

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

## Keyboard shortcuts

**NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing **fn + Esc**. Subsequently, multi-media control can be invoked by pressing **fn** and the respective function key. For example, mute audio by pressing **fn + F1**.

**NOTE:** You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

**Table 22. List of keyboard shortcuts**

Function key	Re-defined key (for multi-media control)	Behavior
F1	fn + F1	Mute audio
F2	fn + F2	Decrease volume
F3	fn + F3	Increase volume
F4	fn + F4	Play/Pause
F5	fn + F5	Toggle keyboard backlight (optional)
F6	fn + F6	Decrease brightness
F7	fn + F7	Increase brightness
F8	fn + F8	Switch to external display
F10	fn + F10	Print screen
F11	fn + F11	Home
F12	fn + F12	End

The **fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

**Table 23. List of keyboard shortcuts**

Function key	Behavior
fn + B	Pause/Break
fn + Insert	Sleep
fn + H	Toggle between power light and battery-status light
fn + S	Toggle scroll lock
fn + R	System request
fn + ctrl	Open application menu
fn + esc	Toggle fn-key lock

**Table 23. List of keyboard shortcuts**

<b>Function key</b>	<b>Behavior</b>
fn + page up	Page up
fn + page down	Page down

# Getting help and contacting Dell

## Self-help resources

You can get information and help on Dell products and services using these self-help resources:

**Table 24. Self-help resources**

Self-help resources	Resource location
Information about Dell products and services	<a href="http://www.dell.com">www.dell.com</a>
My Dell app	
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	<a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a>
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at <a href="http://www.dell.com/support">www.dell.com/support</a> .  For more information on how to find the Service Tag for your computer, see <a href="#">Locate the Service Tag on your computer</a> .
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> <li>1. Go to <a href="http://www.dell.com/support">www.dell.com/support</a>.</li> <li>2. On the menu bar at the top of the Support page, select <b>Support &gt; Knowledge Base</b>.</li> <li>3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.</li> </ol>

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.