

Wi-Fi  
connection or  
mobile data tariff  
required



# emporia TOUCH smart

**Thank you for purchasing an emporia product!**  
Please read this user guide before attempting to use your phone.



Eveline Pupeter, emporia Telecom

[www.emporiatelecom.co.uk](http://www.emporiatelecom.co.uk) / [www.emporiatelecom.ie](http://www.emporiatelecom.ie)

English



## › YOUR MOBILE PHONE AT A GLANCE

- 1 Loudspeaker
- 2 Screen (in picture showing standby mode)
- 3 Navigation ring
- 4 Left function key
- 5 Selection key
- 6 Right-hand function key
- 7 Phone book key
- 8 Camera key
- 9 Green key
- 10 WhatsApp key
- 11 Red key
- 12 1 key (voicemail)
- 13 Camera lens and flash
- 14 Emergency button (extra battery cover without an emergency button)
- 15 Headset port
- 16 Torch button
- 17 Volume controls and
- 18 Battery cover
- 19 Microphone
- 20 Port for USB charging cable

## › SYMBOLS ON THE EXTERNAL DISPLAY

- Reception indicator
- Battery
- 12:30 Time
- 21.08 Date
- Sun Day
- Missed call

## › Symbols in standby mode

- Battery
- Wi-Fi
- Alarm
- Silent mode
- Bluetooth
- Reception indicator
- 12° C Temperature
- New WhatsApp message
- Missed call
- New SMS



## › **SYMBOLS AND OPERATING THE PHONE**

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### › **How can I return a missed call?**

1. Tap on the word **See** on the screen below the notification **Missed call**.
2. The call function will open and the number or name of the caller highlighted by a red bar.

### › **How do I access a new message?**

1. Tap on the word **See** on the screen below the notification **New message**.
2. The SMS message function will open.
3. The number or name of the sender will be highlighted by a red bar.
4. Tap on the new SMS to read it.

### › **How do I access a new WhatsApp message?**

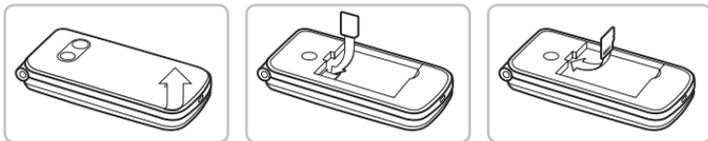
- Tap on the WhatsApp button to open the app.

### › **How do I remove indicators for missed calls, SMS messages and WhatsApp notifications?**

The symbols on the external display and along the top of the screen will disappear as soon as you've read the SMS, opened WhatsApp or had a look to see who the missed call was from.

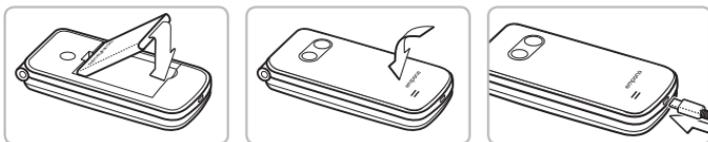
# 1. GETTING STARTED

## › Inserting a SIM card



- Remove the battery cover (opening in the bottom left-hand corner).
- Slide the SIM card into the SIM card holder with the gold contacts facing down.
- To add more storage, insert an SD card into the card holder with the gold contacts facing down.

## › Inserting and charging the battery



- Insert the battery, making sure that the battery contacts touch the phone's gold contacts.
- Place the battery cover over the battery and press it down until it clicks into place.
- Plug the charging cable into the USB port on the bottom of the phone.

**!** *Charge the battery for at least four hours before the first time you use it. While charging, the phone will be switched on automatically.*

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## › Turning on the phone

- Press and hold the  key for at least 2 seconds until the emporia logo appears. It will take a few seconds for the standby mode to be displayed.
- To turn the phone off, press the  key for two seconds again.

## › Entering a PIN code

Enter the four-digit PIN code for your SIM card when asked to do so and confirm the code.

You can change or turn off the PIN code in **Menu** ⇒ **Settings** ⇒ **More settings** ⇒ **SIM card lock**.

 *The PIN code is a four-digit number that is intended to prevent somebody else from being able to switch on your mobile phone. You have a maximum of three attempts to enter the correct number. If you enter the wrong number three times in a row, you will only be able to unblock the SIM card with the PUK code. You will find the original PIN code and PUK code in the package and documents that came with your SIM card.*

## › Saving energy

After a few seconds of inactivity, the display will turn off to save battery power. In the event of an incoming call or you pressing any key, the screen will automatically light up again.

## 2. SETTING UP YOUR PHONE

When you use a new SIM card for the first time, you need to select a number of settings. You will need to set the language, date, time and any necessary data connections. You can also configure these later in Menu and **Settings** if you wish.

### 2.1 Language, date and time

Menu ⇒ **Settings** ⇒ **More settings**  
⇒ **Language and input** and **Date and time**.

### 2.2 Wi-Fi

Menu ⇒ **Settings** ⇒ **Wi-Fi**

1. Set indicator button to **ON**
2. Select Wi-Fi network
3. Enter password

**i** You can read more about this in the chapter »11.4 Wi-Fi« on page 25.

### 2.3 Mobile data connection

Menu ⇒ **Settings** ⇒ **Mobile data**

Set indicator button to **ON**

**i** If you use the phone's mobile data facility, your network tariff must include mobile data. Ask your retailer or network provider for more information.

## 2.4 WhatsApp

1. When the phone is on standby, press the WhatsApp key .
2. Tap on **AGREE AND CONTINUE** to accept the WhatsApp privacy policy and terms of service.
3. Enter your phone number and then confirm it by tapping on **NEXT**.
4. Tap on **OK** to confirm verification of your number.
5. You will receive an SMS to activate WhatsApp.  
To make this automatic, grant permission for SMS messages, otherwise enter the code you have received by SMS.
6. Provide your own profile information. This includes the name and photo that will appear to others when you use WhatsApp.

 *You can now delete the SMS you received from WhatsApp.*

## 2.5 Menu screen

The phone has been preset to display the following functions on the menu screen: **Contacts, Messages, WhatsApp, Calendar, Camera, Photo album, Settings** and **Applications**. The placement of each of these functions can be altered individually, apart from that of the unmovable **Applications** button.

### › How to alter the menu screen:

Tap and hold one of the buttons for approx. 3 seconds and select your chosen function from the list that appears.

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**i** *If you would like to set up the device for a relative or friend, it is best if you familiarise them with the functions and adjust the necessary settings. For example, in the Weather app, a location has to be specified.*

## **2.6 Memory usage: recommendations to help your phone run smoothly**

This device is a feature phone that has been enhanced by the WhatsApp function. It doesn't offer all the functions of a smartphone, because its storage space doesn't allow that.

We recommend doing the following:

- Switch off the device once a day or enable the **Automatic switch-on / switch-off** function to help performance.
- Regularly delete photos you have taken yourself from the device and/or save them elsewhere to free up storage space on your phone.
- Regularly delete photos and videos you have taken and sent to contacts via WhatsApp. (Recording and sending videos that are too large can prevent the device from running smoothly.)

### 3. USING THE PHONE

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**i** This phone can be controlled both via its touchscreen and via its numeric keypad and navigation ring. In the following, operating the phone using the keys has been prioritised.

After starting, the phone is in standby mode.

In standby mode the phone is on, but is not running any applications (calls, SMS messages, etc.).

#### 3.1 Using the phone in standby mode

-  **Phone book:** opens Contacts
-  **Camera:** opens the photo function
-  **WhatsApp:** opens WhatsApp
-  **Left function key:** opens the menu

➤ **Some keys have additional functions if they are pressed and held down for a few seconds:**

-  **1 key:** Listen to your voicemail

Changing your voicemail settings when the phone is on

standby:  key ⇒ **Options** ⇒ **Settings** ⇒ **Voicemail**  
⇒ **Setup** ⇒ **Voicemail number**

-  **Phone on/off key:** switches phone on/off

## 3.2 Using the menu

### › Menu items: **Contacts, Messages, WhatsApp, Calendar, Camera, Photo album, Settings and Applications**

- Navigate through the menu items with the navigation ring. Your current selection will be highlighted by a blue border.
- Press the selection key  to open the selected menu item.
- Options which you can select with the function keys will be shown at the bottom of the screen.

The left function key  is normally the **OK** button, while the right function key is normally for **BACK**. Note the terms displayed along the bottom of the screen and match these with the function keys below them.

- To return to standby mode, press the red  key.

## 3.3 Writing text

Use the  key to toggle between numeric and text input.

- To input text, press a number key multiple times (e.g. 2x , 1x , 3x , 3x  and 3x  for Hallo).
- **Special characters:** In text mode, press the  key several times.
- The symbols available vary according to which language you are using.

## 4. CALLS

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### › Incoming calls

- To answer: Open the phone and press **Accept**.
- To reject: Press  or close the phone.
- To mute the ringtone temporarily:  
Press the  button (on the side of the phone).

 *The phone has been preset not to automatically answer incoming calls when it is opened. You can change this setting as follows:*

 key ⇒ **Options** ⇒ **Settings**.

### › Ending a call

Press  or close the phone.

### › Dialling and calling someone

Enter the number you want to dial (incl. the area code) using the keypad. ⇒ Start the call by pressing .

### › Redial

When the phone is on standby, press  to view your call history.

⇒ Use the navigation ring  to select a number.

⇒ Start the call by pressing .

### › Hands-free mode

Press  during a call to open Options and turn the loudspeaker on or off.

## 5. CONTACTS

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### › Searching for contacts:

In the main menu, open **Contacts**.

⇒ Use the  navigation ring to scroll through the entries (up/down) or sort them according to the letters they start with (left/right).

⇒ The selected contact will be highlighted.

⇒ Press the  key to start the call

⇒ Press the  selection key to open the contact

### › Adding a contact

1. If you want to add a new contact record, tap on **Phone book** ⇒ **Add contact**.
2. Enter the contact's phone number and then confirm it by pressing **Next**.
3. Enter the person's name and then save it. You have now created a contact record for this person and can expand it by adding other details such as a contact photo, their landline number, their email address and their birthday.

 *To provide the best usability, enter numbers with international dialling codes, e.g. +43 for Austria, +44 for the UK and +353 for Ireland.*

 *It is not possible to use one of the number keys to put a contact on speed dial.*

## › Transferring contacts from your old phone to this device

There are several ways to transfer the contacts from your old phone to this device:

### • Importing contacts from your SIM card

The easiest thing to do is add the contacts from your old phone by transferring them with your SIM card. To do this, save all the contacts onto the SIM card while the SIM card is in your old phone and then insert the SIM card into your new device. When you insert the SIM card into your new device for the first time, the contacts that are stored on the SIM card will be detected automatically. You will be asked to transfer the contacts to the phone. Once you've done this, the imported contacts will appear in the phone book.

To import contacts from the SIM card later on, select **Import/export contacts – Import from SIM card** at the end of the list in the phone book. You can now import individual contacts by tapping and holding them. Or press the Options key and select **Import all**. All the imported contacts will now appear in the phone book.

**i** *If you are using a new SIM card, your specialist retailer will be able to transfer data from your old SIM card to the new one using a SIM card reader.*



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- **Importing contacts in a VCF file**

You can also export the contacts on your old phone in a VCF file.

This is a special format that enables you to open contacts on different devices. Transfer the VCF file to your smartphone using an external memory card or establish a Bluetooth connection from your old phone to the new device.

Select **Import/export contacts – Import from memory** at the end of the list in the phone book. The VCF file will be detected automatically and the contacts imported.

- **Deleting contacts**

Select **Delete** to delete multiple contacts in one go.

Tap on the box beside the contacts that you want to delete.

Next select **Delete** to remove the selected contacts.



## › Opening and editing contact records

If you want to open a contact record, select the contact using the navigation ring and then tap on **Options** ⇒ **Contact details**.

The contact record containing the contact's photo, mobile number, landline number, email address and birthday will then be displayed.

- Select **Edit** using the left navigation key. You can then change any of the contact details. Confirm any changes you make by selecting **Save**.
- In **Options**, you can send a message to the contact (**Send message**), send the contact details to another contact (**Send details**), view the call history for the contact (**Call history**), set the contact as a favourite (**Mark as favourite**) or delete the contact record (**Delete**).
- If you want to change existing details, select **Edit**. In **Options**, you can add a new field (**Add field**) to the contact record.

## › Call history for a contact

In the call history, you will see all the calls you've had with this contact. As well as the date, time and, if applicable, duration of the call, you can see the type of call beside each entry here:

➔ Outgoing calls (duration)

⬅ Incoming call (duration)

Ⓜ Missed call

## 6. MESSAGES

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### › Writing a message

Select **Write message**.

Enter the text using the keypad.



### › Sending a message

Enter a recipient that you want to send the message to.

Open **Options** and select **Send**.

You can now search for the recipient in your contacts, type in a phone number using the keypad or select a number from your recent calls list.

### › Sending a message to multiple contacts

If you wish to send the message to more than one recipient at the same time, select **Multiple contacts**. You can only select entries from your contact list when you do this, however.

### › Reading a message

A notification will inform you when you have received a message. The number of new messages will then be displayed in a red circle next to the messages icon on the menu screen.

Open the messages function. Unread messages will be highlighted by a blue bar. To read a message, tap on it.

## 7. WHATSAPP

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### › Using WhatsApp

Instructions for WhatsApp's for most important functions are provided in a separate booklet that comes with this device.

**Please pay attention to the following too:**

- The emporia TouchSMART doesn't have all the functions of a smartphone. With regard to WhatsApp, the device has been designed in a way that enables messages in chats including photos, short videos and audio files to be received and replied to.
- Make sure you regularly delete photos and videos received or sent via WhatsApp to free up storage space. Recording and sending videos that are too large can prevent the device from running smoothly.
- This device is not connected to a Google account. It is therefore also not possible to back up WhatsApp communication using Google.

### › Closing WhatsApp

It is best to close WhatsApp by pressing the red key  or simply closing the phone.

If you exit WhatsApp by pressing the Back key, notifications for new WhatsApp messages may be affected.

## 8. CALENDAR

Open **Calendar** on the menu screen.



- The current month will be shown in the overview.  
The overview cannot be changed to display the current week instead of the current month.
- Today's date will be in blue.
- Any existing events will be indicated by a black bar on the respective day button.
- Tap on the day button to open a detailed view of that day.

### › Entering a new event

1. Tap on **Options** and specify whether you want to enter an **Event** or a **Birthday**.
2. Enter a name for the new event.  
This name is what the event will be shown as on the calendar.
3. Now enter a time frame for the event.  
Today's date and the time 30 minutes from now will be entered by default.
4. Tap on the date and time to change these details.
5. In **Reminders**, you can specify how long before the event you would like to receive a notification.
6. In **Repetition**, you can set the event you've just entered to recur daily, weekly, monthly or yearly.

**i** *Don't forget to save every event you enter and any changes you make!*

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› **Opening an event entry in the calendar.**

In the month calendar overview, the days you've entered events on will be highlighted.

1. If you tap on a day button, a list of all the hours of this day will be displayed.
2. Events that have already been entered will be marked by coloured areas and labelled with the name of the event.

**i** *Be aware that the list is long! Some events may not be visible at first glance. Swipe up and down over the list, so that you can see events entered at other times of the day.*

3. If you tap on an event, the details of the event will open and you can make changes to them.

› **Searching for an event**

1. To do this, tap on **New entry** in the month overview and then on **Next event** in the list that appears.
2. All your events from today's date onwards will now be listed in chronological order.
3. You can of course then tap on one of these events to open all its details and also edit the event.

## 9. CAMERA

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### > Taking a photo or filming

When the phone is on standby, press the camera key or open **Camera** on the menu screen.



**i** *Opening the camera can take a bit of time.*

The current camera mode (photo or video) will be shown in the centre.

⇒ Use the selection key to take a photo or start/stop a video recording.

⇒ You can use the navigation ring  to zoom in and out (left/right), and to adjust the brightness (up/down).

**i** *Make sure you are not accidentally covering the camera lens on the back of the phone with your finger.*

### > Photo or video mode

**Options** ⇒ Choose between **Video mode** and **Photo mode**.

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› **Taking a selfie**

**Options** ⇨ Choose between **Back camera** and **Front-facing camera**. For selfies, switch from the back camera to the front-facing camera.

› **More options**

Enable the flash or adjust the photo's picture size.

After you've successfully taken a photo, it will automatically be saved in the photo album. A small version of your latest photo will also appear in the bottom left-hand corner of the screen. Tap on this little window to view the full-size photo.

 *Recording and sending a video requires a lot of memory and can slow the phone down.*

## 10. PHOTO ALBUM

### > Viewing a photo or video

Open **Calendar** on the menu screen.

All the photos and videos you take will be sorted chronologically according to the month in which they were taken.



- Use the navigation ring  to scroll through the images.
- Press the  selection key to display an image
- Press the left function key to open the image **Options**:  
**Delete, Set as wallpaper, Share, Zoom in, Zoom out** and **Rotate**

 *You can use a data card to increase the storage capacity of your phone. You can purchase these cards from electronics stores.*

### > Sending and copying a photo

Open a photo and select **Options**.

Selecting **Share** allows you to send the photo to others by WhatsApp, Messages (as an MMS) and other applications.

 *If you want to send more than one photo at the same time, tap and hold your finger on one photo on the photo album overview screen. You can then select multiple photos and share or delete them in one go.*

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## › Backing up photos on your PC

1. Plug the USB connector end of the USB cable supplied with the phone into the PC and the other end into your phone.
2. When the phone is on standby, tap on **Info** or open the **Info centre** function in the list of all **Applications** on the menu screen.
3. Open the notification "**Device being charged via USB**".
4. Select **Transfer files (PTP)** from the list.
5. The PC will now detect your phone and display the phone's internal memory or, if available, the phone's SD memory card.
6. You can then select files and copy them onto the PC.

## 11. SETTINGS

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### › Menu items

**Alarm, Automatic switch-on/switch-off, Silent mode, Wi-Fi, Bluetooth, Mobile data, Airplane mode, Location, Wi-Fi hotspot, Wallpaper** and **More settings**

### › Enabling a function

1. If you tap on a grey **Off** button, it will change to a blue **On** button.
2. For detailed indicators or settings for an option, tap on the function's text button, e.g. **Wi-Fi**.

### 11.1 Alarm Clock

You can read more about this in the chapter »12. Alarm Clock« on page 27.

### 11.2 Automatic switch-on/switch-off

Use this function if you want your phone to turn off automatically for certain periods, e.g. at night, and then automatically turn on again afterwards. Doing this will prevent electronic radiation and unnecessary energy consumption and improve the phone's performance.

### 11.3 Silent mode

This function will mute your phone's ringtone. You can enter a time when you want the ringtone to be re-enabled, so that the phone will ring again from that point onwards.

**i** *If you turn the phone off and then on again, silent mode is turned off. The phone will ring normally after you turn it on again.*

## 11.4 Wi-Fi

- If you are already connected to a Wi-Fi network, the name of the network will be displayed when you tap on Wi-Fi.
- To set up a Wi-Fi connection, you need the name of the Wi-Fi network and the matching password.

**i** *If you have a Wi-Fi network at home, you can usually find this information on the underside of the Wi-Fi router.*

### › Enabling the Wi-Fi function

1. Tap on **Wi-Fi** and select one of the networks shown in the list of **Available networks**.
2. Enter the password for your chosen network and tap on **Connect**.
3. **Connected** will then appear under the name of the Wi-Fi network in the list of available networks.

## 11.5 Bluetooth

1. Enabling the Bluetooth function
2. **Pairing your phone with a new device:**  
A list of available devices will be displayed.
3. Select the device you want to pair the phone with from the list  
⇒ Pairing in progress ⇒ Confirm a detected pairing

**i** *Devices that have been paired before will be identified and automatically paired.*

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## 11.6 Mobile data

- Enabling your mobile data facility
- The overview will show you how much data you have already used in the current billing period.

**i** *If you use the phone's mobile data facility, your network tariff must include mobile data.*

## 11.7 Airplane mode

Airplane mode will disable the phone's cellular radio and other communication functions like Bluetooth and Wi-Fi, and therefore prevent them from interfering with other electronic devices on board. All the other functions on the phone will be able to be used without restriction.

## 11.8 Location (GPS)

1. Enable the location function.
2. Use **Location mode** to select the level of accuracy with which you want your location to be able to determined.
3. Set permissions for apps.

## 11.9 More settings

**Mobile network** (roaming, preferred network type, ...),  
**Screen** (brightness, sleep), **Tones** (media volume, alarm volume, ringer volume, vibration, ringtone, notification tone, alarm tone, ...), **SIM card lock**, **Date and time**, **Language and input**, **Restore factory settings** and **About phone**

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## 12. ALARM CLOCK

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### Turning on the alarm clock

Enable the alarm on/off button in **Quick settings** or in the **Alarm** app itself, so that the indicator is blue and displays On. The alarm clock is now on.



### › Setting the alarm clock

Tap on **Alarm** and enter your desired time using the numeric keypad. Save your changes. The alarm clock will now sound at the time you have set.

Tap on **Alarm ringtone** to set the sound the alarm makes when it rings.

Please note that some alarm sounds are quite loud, while others are softer and quieter. Adjust the **Volume** of the alarm ringtone for the alarm clock.

**i** *If the phone is turned off, the alarm clock is turned off as well. The alarm clock will not go off when the phone is off.*

## 13. INFO CENTRE

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This application provides you with an overview of all notifications you have received regarding various apps.



Put simply, all the new notices that your phone wants to share with you are collected here. This gives you a better overview of them all and ensures you don't miss any. They can include missed calls, new messages, WhatsApp message notifications and update notices for installed apps.

### › Opening a notification

Open the Info centre and tap on a notification in the list displayed. You will be taken straight to the app the notification refers to.

### › Deleting notifications

A notification will normally disappear as soon as you have tapped on it. Regardless of this, however, you can also delete the entire list by tapping on **Delete all**.

**i** *If you have received a new message or a missed call **INFO** will be displayed in the bottom right-hand corner of the home screen (standby mode). You can now use the right function button to open the **Info centre**.*

## 14. SYSTEM UPDATE

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You can download the latest software for the phone yourself and therefore update the system and improve applications yourself. Use a Wi-Fi network to transfer the data here.

1. Check that the battery is at least 30 % charged. If it isn't, the download cannot start.
2. Open **Menu** ⇒ **Applications** ⇒ **System updates**.
3. To begin downloading new software, select **Check for updates**.
4. A message will appear telling you whether or not there is any new software available. If there is, select **Download** to start the update process. The green bar indicates how the download is progressing.
5. Once the download has been completed, select **Update now**. You will be informed that you cannot use the phone during the update process. Do not press the on/off button during the update process and do not start using your phone again until this message has appeared: **The installation was successful**.

## 15. WEATHER

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One of the most popular features of smartphones is their ability to provide information on the current weather and the weather forecast. The emporia Weather app is simple with a clear layout and also shows the current temperature on the home screen.



Please note that the Weather app requires constant access to the Internet, so that its data can be updated continuously.

### › How can I see the weather for a selected location?

1. Open the **Weather** app. If this is the first time you're using it, you will have to input a few settings now.
2. Switch on the weather function on your smartphone to start with.
3. Next, add a location you want to know the weather for.
4. Enter the name of your desired place in the **Search** bar. A list of places will be displayed. Select the place you want from these.

**i** *Your smartphone needs to be connected to the Internet, otherwise it won't be able to suggest any places for you to choose from!*



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5. Your desired place has now been set as a weather location.  
Select **Back** to view the weather forecast for the next few days for this location. The current temperature in this place will be shown above the date on the home screen.
  6. If you want to know the weather in another place, set a new location.
  7. Now select the place you want the weather for and confirm your choice by tapping on the tick.

 *Please note that some cities may only be found by entering their international name.*



## 16. EMPORIA EMERGENCY CALL FUNCTION

If you use the battery cover with the integrated emergency button, you can enable the phone's emergency call function. Read the instructions carefully and set the emergency function according to your needs.

You can save up to five emergency numbers (family members, friends and official institutions).

Do not use 999 or 112 emergency services with this feature.

- In an emergency, press and hold the emergency button on the back of the phone. (This works even when the phone is closed.)
- The five preset numbers will be dialled automatically in the order you have saved them in.

If it is not possible to get through to anyone on the first number, the second number will automatically be dialled.

If it is not possible to get through to anyone on the second number, the third number will automatically be dialled, and so on. (The phone will go through a list of five numbers a maximum of three times.)

- At the same time as each emergency call, a text message (SMS) will be sent to the contact, saying: **»You are about to receive an emergency call. An audible warning signal will sound when you answer the call. Please press the 0 key three times to establish the connection.«**

**i** *The contact must press the 0 key three times within 60 seconds, or the call will be disconnected (to prevent your emergency call going through to a contact's voicemail or answer machine).*

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- From the moment you make an emergency call, your emporia phone will automatically answer any incoming calls for one hour. To disable this function, press and hold the  button for approx. three seconds or turn your device off completely using the  button and then turn it on again.
  - To cancel the emergency call, press and hold .
  - During the emergency call, a warning tone will sound continuously, to alert anyone nearby and the person being called.
  - If you do not have any emergency numbers saved, have no credit on your prepaid phone card or are connected to a foreign network without permission (e.g. roaming is not activated), 112 will be dialled when you press the emergency button.

 *If you want to add the number of an official institution such as the police or fire brigade as an emergency number, you must check that this is okay with the respective institution beforehand. Adding a number for the emergency services (999 or 112) is not recommended. We do not assume liability for any costs incurred through you calling such an institution by mistake.*

› **Adding/editing emergency numbers**

On the menu screen, select **Applications** ⇨ **Emergency call**.

› **Activating the emergency button**

On the menu screen, select **Applications** ⇨ **Emergency call**  
⇨ **Emergency call system on/off**.

## 17. GUARANTEE AND SERVICE

- **Manufacturer:** emporia telecom GmbH + CoKG  
Industriezeile 36, 4020 Linz, Austria
- **Importer:** Emporia UK and Ireland Limited  
1<sup>st</sup> Floor, Building 2 Croxley Business Park, Watford, England, WD1 8 8YA  
www.emporiatelecom.co.uk · www.emporiatelecom.ie
- **Contact:**
- **Brand name:** emporia
- **Model:** V188i/emporiaTOUCHsmart

### › Scope of delivery

- Mobile phone: V188i/emporiaTOUCHsmart
- Extra battery cover without an emergency button
- Battery: AK-V188
- USB cable
- AC adapter: RL-V188
- Table charging unit: TL-V188

### › Support

- **Emporia Service Centre**  
Mon.-Thu. 9am - 4pm · Fri. 9am - 1pm
- **UK:** +44 · 1923 · 947778  
service@emporiatelecom.co.uk
- **Ireland:** +353 · 1 · 592 6339  
service@emporiatelecom.co.uk
- **Austria:** +43 · (0) 732 · 77 77 17 · 446  
customer@emporia.at

### › Guarantee

- This guarantee is only valid if the original batteries supplied by emporia have been used.
- Mobile phone: 12 months
- Battery: 6 months

### › Technical data

- **Dimensions:** 113.8 x 56.7 x 20.6 mm
- **Weight:** 130.0 g
- **Battery:** Li-ion 3.8 V, 1400 mAh, 5.32 Wh (replaceable)
- **AC adapter:**  
Input: 100–240 V AC, 50/60 Hz, 0.3 A,  
Output: DC 5.0 V, 1 A
- **Table charging unit:**  
Input/Output: DC 5.0 V, 1 A
- **Standby time:** 200 hrs\*
- **Call time:** 450 min\*  
(\*The battery life can be reduced depending on network coverage and active applications.)
- **Internal antenna:**  
SAR (body): 1.62 W/kg  
SAR (head): 0.22 W/kg
- **Operating temperature:** -10 to 40° C
- Hearing aid compatible M4/T4
- Bluetooth

## › Frequencies

- **BT:** 2402 MHz–2480 MHz  
Transmitter power: < 0.003 W (EIRP)
- **Wi-Fi:** 2412 MHz–2472 MHz  
Transmitter power: < 0,0308 W (EIRP)
- **E-GSM 900/GPRS 900/EGPRS 900:**  
TX: 880–915 MHz; RX: 925–960 MHz  
Transmitter power: < 1.2589 W
- **E-GSM 1800/GPRS 1800/EGPRS 1800:**  
TX: 1710–1785 MHz; RX: 1805–1880 MHz  
Transmitter power: < 0.955 W
- **WCDMA band I:**  
TX: 1920 MHz–1980 MHz; RX: 2110–2170 MHz  
Transmitter power: < 0.2466 W
- **WCDMA band VIII:**  
TX: 880MHz–915 MHz; RX: 925–960 MHz  
Transmitter power: < 0.2649 W
- **LTE band I:**  
TX: 1920–1980 MHz, RX: 2110–2170 MHz  
Transmitter power: < 0.208 W
- **LTE band III:**  
TX: 1710–1785 MHz, RX: 1805–1880 MHz  
Transmitter power: < 0.2028 W
- **LTE band VII:**  
TX: 1920 MHz ~ 1980 MHz; RX: 2110–2170 MHz  
Transmitter power: < 0.1581 W
- **LTE band VIII:**  
TX: 880 MHz ~ 915 Hz; RX: 925–960 MHz  
Transmitter power: < 0.2301 W
- **LTE band XX:**  
TX: 832 MHz ~ 862 MHz; RX: 791–821 MHz  
Transmitter power: < 0.02871 W (EIRP)

## › Safety information

- Turn off your phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20cm between pacemakers and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
- To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods of time. Do not hold the phone to your ear when the hands-free mode is activated or the emergency button has been pressed.
- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.



- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
- This device has been tested for typical applications where the device is carried on the body. To meet the RF exposure requirements, the minimum distance between the body, in particular the user's head, and the handset including antenna must be 0 cm. Belt clips, holsters and similar accessories from third parties  used with this device must not contain metallic components.

Accessories carried on the body that do not meet these requirements may not meet the RF exposure requirements and should be avoided. Use only the device's built-in antenna or an approved antenna.

- This device complies with the essential requirements and other relevant provisions of Directive 2014/53 / EU.  
All important radio test cases were carried out.
- Caution: Risk of explosion if the battery is replaced by the wrong type. Only use batteries and chargers that are permitted for use with this specific model.
- Dispose of the used batteries according to the instructions.
- The device complies with RF specifications when the device is 5 mm from the body.

In some parts of Europe, the emergency call process may differ from the process described in the installation guide due to technical reasons. Emporia is continuously adapting the phone's software to radio technology developments and makes these updates available online. It is therefore important that you install the update(s) whenever you receive an update notification.

## Intended use

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- Only for European network standards (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ, TR).
- Do not leave it directly exposed to the sun.
- Using it for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts, 50/60Hz (10/16A) of alternating voltage.

## › Disposal

### • Disposing of the packaging

The packaging and packaging aids are recyclable and should be recycled.



### • Disposing of the battery

Batteries should never be disposed of as domestic refuse! As a consumer, you are legally required to return used batteries.



They can be handed in at one of your community's local collection points or at specialist stores.

### • Disposing of the device

If this product ever wears out, please don't dispose of it as domestic refuse. Be environmentally friendly! Take the device to a collection station or recycling centre where used devices are processed for recycling in an environmentally friendly manner.



## › DECLARATION OF CONFORMITY (DOC)

**emporia telecom GmbH + CoKG**

(Industriezeile 36, 4020 Linz, Austria)

hereby declares that the

**V188i / emporiaTOUCHsmart**

telecommunication or radio device complies with Directive 2014/53/EU.

The full text of the

EU conformity declaration can be viewed on this web page:

<http://www.emporia.eu/doc>

CE

A handwritten signature in black ink, appearing to read 'Eveline Pupeter'.

Eveline Pupeter

CEO, emporia Telecom

15. 08. 2019, Linz, Austria



<http://www.emporia.eu/doc>

- DE Druckfehler, Irrtümer und technische Änderungen vorbehalten.
- EN Subject to mistakes, printing errors and technical changes.
- IT Con riserva di errori di stampa, inesattezze e modifiche tecniche.
- FR Toutes erreurs d'impression, erreurs et modifications techniques réservées.
- NL Drukfouten, vergissingen en technische wijzigingen voorbehouden.

