

# **Alienware Aurora R13**

## **Setup and Specifications**

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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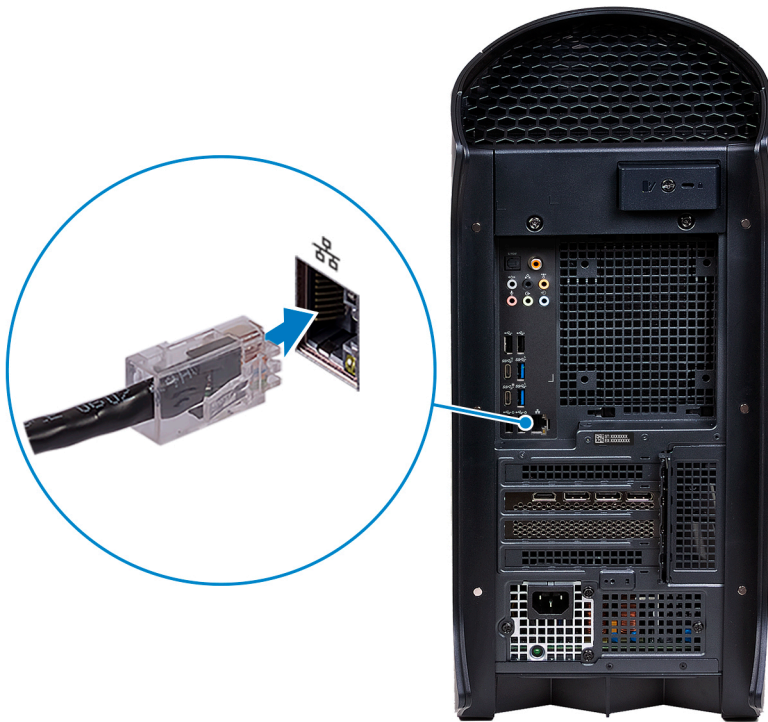
# Set up your computer

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the keyboard and mouse to suitable ports. For instructions on how to connect a wireless keyboard and mouse, see the documentation that ships with the wireless keyboard and mouse.



2. Connect to your network using an Ethernet cable. Alternatively, connect to a wireless network while setting up your operating system.



3. Connect the display. For more information about setting up the display, see the documentation that is shipped with your display.



**NOTE:** Connect the display to the discrete graphics card of your computer.

4. Connect the power cable to the computer and then connect it to the wall outlet.



5. Press the power button at the front of computer to turn on the computer. If required, press the power button on the display to turn it on.




**NOTE:** For instructions on how to connect speakers, a printer and other accessories, see *Me and My Dell* at [www.dell.com/manuals](http://www.dell.com/manuals).

6. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:






- Connect to a network for Windows updates.

 **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.

- If connected to the Internet, sign in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

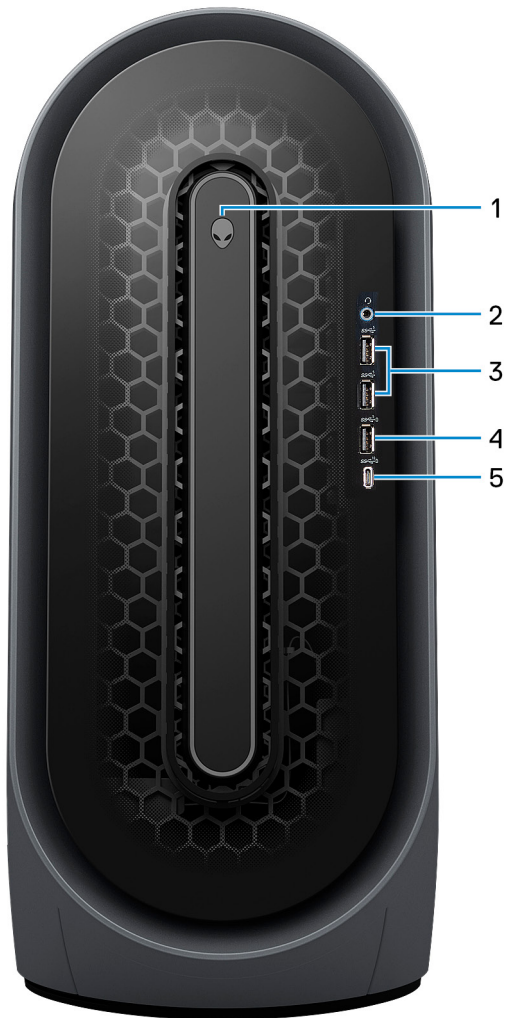
7. Locate and use Dell apps from the Windows Start menu—Recommended.

**Table 1. Locate Dell apps**

| Resources   | Description  |
|---|--|
|    | <b>My Dell</b><br>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.  |
|    | <b>SupportAssist</b><br>SupportAssist proactively and predictively identifies hardware and software issues on your computer and automates the engagement process with Dell Technical support. It addresses performance and stabilization issues, prevents security threats, monitors, and detects hardware failures. For more information, see <i>SupportAssist for Home PCs User's Guide</i> at <a href="http://www.dell.com/serviceabilitytools">www.dell.com/serviceabilitytools</a> . Click <b>SupportAssist</b> and then, click <b>SupportAssist for Home PCs</b> .<br><br> <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty. |
|   | <b>Dell Update</b><br>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article <a href="http://www.dell.com/support?article=000149088">000149088</a> at <a href="http://www.dell.com/support">www.dell.com/support</a> .   |
|  | <b>Dell Digital Delivery</b><br>Download software applications, which are purchased but not preinstalled on your computer. For more information about using Dell Digital Delivery, see the knowledge base article <a href="http://www.dell.com/support?article=000129837">000129837</a> at <a href="http://www.dell.com/support">www.dell.com/support</a> .  |

# Views of Alienware Aurora R13

## Front



### 1. Power button (Alien head)

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

**NOTE:** You can customize the power-button behavior in Windows. For more information, see *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

### 2. Headset port

Connect headphones or a headset (headphone and microphone combo).

### 3. USB 3.2 Gen 1 ports (2)

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

### 4. USB 3.2 Gen 1 port with PowerShare

Connect devices such as external storage devices and printers.



Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge connected USB devices.

**NOTE:** Deep Sleep is enabled by default. Disable Deep Sleep at the BIOS setup to enable PowerShare feature on your computer.

**NOTE:** PowerShare enables you to charge your USB devices even when your computer is turned off.

## 5. USB 3.2 Gen 2 Type-C port with PowerShare

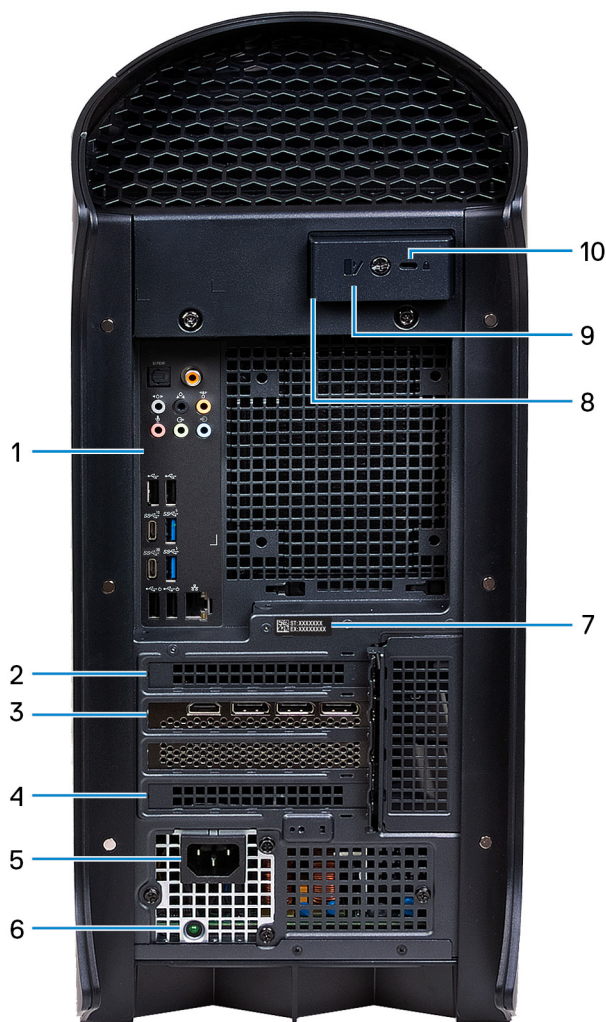
Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 10 Gbps. Supports Power Delivery that enables two-way power supply between devices. Provides up to 15 W power output that enables faster charging. PowerShare enables you to charge connected USB devices.

**NOTE:** Deep Sleep is enabled by default. Disable Deep Sleep at the BIOS setup to enable PowerShare feature on your computer.

**NOTE:** PowerShare enables you to charge your USB devices even when your computer is turned off.

# Back



### 1. Back panel

Connect USB, audio, video, and other devices.

### 2. PCI-Express X4 slot

Connect a PCI-Express card such as audio, network, or expansion card to enhance the capabilities of your computer.

### 3. PCI-Express X16

Connect a PCI-Express graphics card for optimal graphics performance.

### 4. PCI-Express X4 slot

Connect a PCI-Express card such as audio, network, or expansion card to enhance the capabilities of your computer.

### 5. Power-adapter port

Connect a power adapter to provide power to your computer.

### 6. Power-supply diagnostics light

Indicates the power-supply state.

### 7. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

### 8. Padlock rings

Attach a standard padlock to prevent unauthorized access to the interior of your computer.

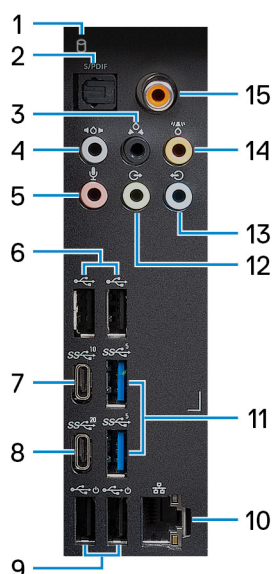
### 9. Side panel release latch

Pull the latch to quickly release the side panel from your computer.

### 10. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

## Back panel



### 1. Hard-drive activity light

The activity light turns on when the computer reads from or writes to the hard drive.

### 2. Optical S/PDIF port

Connect an amplifier, speakers, or a TV for digital audio output through an optical cable.

### 3. Rear L/R surround port

Connect audio-output devices such as speakers and amplifiers. In a 5.1 or 7.1 speaker channel setup, connect the rear-left and rear-right speakers.

### 4. Side L/R surround port

Connect audio-output devices such as speakers and amplifiers. In a 7.1 speaker channel setup, connect the side-left and side-right speakers.

#### **5. Microphone port**

Connect an external microphone to provide sound input.

#### **6. USB 2.0 ports (2)**

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

#### **7. USB 3.2 Gen 2 Type-C port**

Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 10 Gbps.

#### **8. USB 3.2 Gen 2x2 Type-C port**

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 20 Gbps.

#### **9. USB 2.0 ports with Smart Power On (2)**

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

**i** **NOTE:** Deep Sleep is enabled by default. Disable Deep Sleep at the BIOS setup to enable Smart Power On feature on your computer.

**i** **NOTE:** Smart Power On is the ability to wake a system from S3, S4, and S5 sleep states with a move of a mouse or press of a key on the keyboard.

**i** **NOTE:** This port does not support video/audio streaming or power delivery.

#### **10. Network port (with lights)**

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

The two lights next to the connector indicate the connectivity status and network activity.

#### **11. USB 3.2 Gen 1 ports (2)**

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

#### **12. Front L/R surround line-out port**

Connect audio-output devices such as speakers and amplifiers. In a 2.1 speaker channel setup, connect the left and right speakers. In a 5.1 or a 7.1 speaker channel setup, connect the front-left and front-right speakers.

#### **13. Line-in port**

Connect recording or playback devices such as a microphone or CD player.

#### **14. Center/subwoofer LFE surround port**

Connect the center speaker or the subwoofer.

**i** **NOTE:** For more information about the speaker setup, refer the documentation that shipped with the speakers.

#### **15. Coaxial S/PDIF port**


Connect an amplifier, speakers, or a TV for digital audio output through a coaxial cable.

# Specifications of Alienware Aurora R13

## Dimensions and weight

The following table lists the height, width, depth, and weight of your Alienware Aurora R13.

**Table 2. Dimensions and weight**

| Description      | Values  |
|------------------|---|
| Height:          |   |
| Front height     | 510 mm (20.08 in.)  |
| Rear height      | 510 mm (20.08 in.)  |
| Width            | 225 mm (8.86 in.)   |
| Depth            | <ul style="list-style-type: none"><li>529 mm (20.83 in.) (without cable cover)</li><li>589 mm (23.19 in.) (with cable cover)</li></ul>  |
| Weight (maximum) | 16.05 kg (35.38 lb)<br> <b>NOTE:</b> The weight of your computer depends on the configuration ordered and manufacturing variability. |

## Processor

The following table lists the details of the processors that are supported by your Alienware Aurora R13.

**Table 3. Processor**

| Processor type                                    | Processor wattage | Processor core count | Processor thread count | Processor speed | Processor cache |
|---|-------------------|----------------------|------------------------|-----------------|-----------------|
| 12 <sup>th</sup> Generation Intel Core i5-12400   | 65 W              | 6                    | 12                     | Up to 4.4 GHz   | 18 MB           |
| 12 <sup>th</sup> Generation Intel Core i5-12400F  | 65 W              | 6                    | 12                     | Up to 4.4 GHz   | 18 MB           |
| 12 <sup>th</sup> Generation Intel Core i5-12600K  | 125 W             | 10                   | 16                     | Up to 4.9 GHz   | 20 MB           |
| 12 <sup>th</sup> Generation Intel Core i5-12600KF | 125 W             | 10                   | 16                     | Up to 4.9 GHz   | 20 MB           |
| 12 <sup>th</sup> Generation Intel Core i7-12700   | 65 W              | 12                   | 20                     | Up to 4.9 GHz   | 25 MB           |
| 12 <sup>th</sup> Generation Intel Core i7-12700F  | 65 W              | 12                   | 20                     | Up to 4.9 GHz   | 25 MB           |

**Table 3. Processor (continued)**

| Processor type                                    | Processor wattage | Processor core count | Processor thread count | Processor speed | Processor cache |
|---|-------------------|----------------------|------------------------|-----------------|-----------------|
| 12 <sup>th</sup> Generation Intel Core i7-12700K  | 125 W             | 12                   | 20                     | Up to 5 GHz     | 25 MB           |
| 12 <sup>th</sup> Generation Intel Core i7-12700KF | 125 W             | 12                   | 20                     | Up to 5 GHz     | 25 MB           |
| 12 <sup>th</sup> Generation Intel Core i9-12900   | 65 W              | 16                   | 24                     | Up to 5.1 GHz   | 30 MB           |
| 12 <sup>th</sup> Generation Intel Core i9-12900F  | 65 W              | 16                   | 24                     | Up to 5.1 GHz   | 30 MB           |
| 12 <sup>th</sup> Generation Intel Core i9-12900K  | 125 W             | 16                   | 24                     | Up to 5.2 GHz   | 30 MB           |
| 12 <sup>th</sup> Generation Intel Core i9-12900KF | 125 W             | 16                   | 24                     | Up to 5.2 GHz   | 30 MB           |

## Chipset

The following table lists the details of the chipset supported by your Alienware Aurora R13.

**Table 4. Chipset**

| Description    | Values  |
|----------------|---|
| Chipset        | Intel Z690                                      |
| Processor      | 12 <sup>th</sup> Generation Intel Core i5/i7/i9 |
| DRAM bus width | 128-bit   |
| Flash EPROM    | 32 MB   |
| PCIe bus       | Up to Gen4                                      |

## Operating system

Your Alienware Aurora R13 supports the following operating systems:

- Windows 11 Pro Standard, 64-bit
- Windows 11 Pro Plus, 64-bit
- Windows 11 Home Standard, 64-bit
- Windows 11 Home Plus, 64-bit
- Windows 11 Home Advanced, 64-bit

# Memory

The following table lists the memory specifications of your Alienware Aurora R13.

**Table 5. Memory specifications**

| Description                     | Values  |
|---------------------------------|---|
| Memory slots                    | Four  |
| Memory type                     | DDR5  |
| Memory speed                    | Up to 4400 MHz  |
| Maximum memory configuration    | 128 GB  |
| Minimum memory configuration    | 8 GB  |
| Memory size per slot            | 8 GB, 16 GB, 32 GB  |
| Memory configurations supported | <ul style="list-style-type: none"><li>• 8 GB, 1 x 8 GB, DDR5, 4400 MHz</li><li>• 16 GB, 2 x 8 GB, DDR5, 4400 MHz, dual-channel</li><li>• 32 GB, 2 x 16 GB, DDR5, 4400 MHz, dual-channel</li><li>• 32 GB, 4 x 8 GB, DDR5, 4000 MHz, dual-channel</li><li>• 64 GB, 2 x 32 GB, DDR5, 4400 MHz, dual-channel</li><li>• 64 GB, 4 x 16 GB, DDR5, 4000 MHz, dual-channel</li><li>• 128 GB, 4 x 32 GB, DDR5, 3600 MHz, dual-channel</li></ul> |


## Ports and connectors

The following table lists the external and internal ports available on your Alienware Aurora R13.

**Table 6. Ports and connectors**

| Description      | Values  |
|------------------|---|
| <b>External:</b> |   |
| Network          | One RJ-45 port  |
| USB              | <ul style="list-style-type: none"><li>• Four USB 3.2 Gen 1 ports</li><li>• Two USB 2.0 ports with Smart Power On</li><li>• Two USB 2.0 ports</li><li>• One USB 3.2 Gen 1 port with PowerShare</li><li>• One USB 3.2 Gen 2 Type-C port with PowerShare</li><li>• One USB 3.2 Gen 2 Type-C port</li><li>• One USB 3.2 Gen 2x2 Type-C port</li></ul>                                     |
| Audio            | <ul style="list-style-type: none"><li>• One headset port</li><li>• One optical S/PDIF port</li><li>• One coaxial S/PDIF port</li><li>• One audio input/microphone port</li><li>• One line-in port</li><li>• One front L/R surround line-out port</li><li>• One center/subwoofer LFE surround port</li><li>• One rear L/R surround port</li><li>• One side L/R surround port</li></ul> |

**Table 6. Ports and connectors (continued)**

| Description               | Values  |
|---------------------------|---|
| Video                     | Supported through discrete GPU  |
| Media-card reader         | Not supported   |
| Power port                | 110 V/220 V   |
| Security                  | <ul style="list-style-type: none"> <li>One security-cable slot (wedge-shaped)</li> <li>One padlock slot</li> </ul>  |
| <b>Internal:</b>          |   |
| PCIe expansion card slots | <ul style="list-style-type: none"> <li>One PCIe x16 mechanical/x16 electrical Gen5 slot</li> <li>Two PCIe Gen3 x4 slots</li> </ul>  |
| mSATA                     | Not supported   |
| SATA                      | Three   |
| M.2                       | <ul style="list-style-type: none"> <li>One M.2 2230 slot for WiFi and Bluetooth combo card</li> <li>Two M.2 2230/2280 card slots for solid-state drive</li> </ul> <p> <b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the knowledge base article <a href="#">000144170</a>.</p> |

## Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Alienware Aurora R13.

**Table 7. Ethernet specifications**

| Description   | Values   |
|---------------|--|
| Model number  | Killer E3100G Ethernet controller integrated on the system board |
| Transfer rate | 10/100/1000/2500 Mbps  |

## Wireless module

The following table lists the Wireless Local Area Network (WLAN) module specifications of your Alienware Aurora R13.

**Table 8. Wireless module specifications**

| Description               | Option one  | Option two   | Option three   |
|---------------------------|---|--|--|
| Model number              | Realtek RTL8822CE   | Intel AX210  | Killer AX1675x   |
| Transfer rate             | Up to 867 Mbps  | Up to 2400 Mbps  | Up to 2400 Mbps  |
| Frequency bands supported | 2.4 GHz/5 GHz   | 2.4 GHz/5 GHz  | 2.4 GHz/5 GHz  |
| Wireless standards        | <ul style="list-style-type: none"> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> </ul> | <ul style="list-style-type: none"> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li>Wi-Fi 6 (WiFi 802.11ax)</li> </ul> | <ul style="list-style-type: none"> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li>Wi-Fi 6 (WiFi 802.11ax)</li> </ul> |

**Table 8. Wireless module specifications (continued)**

| Description | Option one   | Option two   | Option three   |
|-------------|--|--|--|
| Encryption  | <ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul> | <ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul> | <ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul> |
| Bluetooth   | Bluetooth 5.0  | Bluetooth 5.2  | Bluetooth 5.2  |

## Storage

This section lists the storage options on your Alienware Aurora R13.

Your Alienware Aurora R13 supports one of the following storage configurations:

- One M.2 2230/2280 PCIe NVMe solid-state drive
- One M.2 2230/2280 PCIe NVMe solid-state drive and one 3.5-inch hard drive

The primary drive of your Alienware Aurora R13 varies with the storage configuration. For computers:

- With a M.2 drive, the M.2 drive is the primary drive.
- With a M.2 drive and one 3.5-inch hard drive, the M.2 drive is the primary drive.

**Table 9. Storage specifications**

| Storage type                   | Interface type                        | Capacity     |
|--------------------------------|---------------------------------------|--------------|
| One M.2 2230 solid-state drive | PCIe Gen3/Gen4 x4 NVMe, up to 64 Gbps | Up to 256 GB |
| One M.2 2280 solid-state drive | PCIe Gen3/Gen4 x4 NVMe, up to 64 Gbps | Up to 2 TB   |
| One 3.5-inch hard drive        | SATA AHCI 6 Gbps                      | Up to 2 TB   |

## GPU — Discrete

The following table lists the specifications of the discrete graphics processing unit (GPU) supported by your Alienware Aurora R13.

**Table 10. GPU — Discrete**

| Controller                    | External display support                                  | Memory size | Memory type |
|-------------------------------|---|-------------|-------------|
| AMD Radeon RX 5300            | One HDMI 2.0 port, two DisplayPort 1.4 ports              | 3 GB        | GDDR6       |
| AMD Radeon RX 6600 XT         | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 8 GB        | GDDR6       |
| AMD Radeon RX 6700 XT         | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 12 GB       | GDDR6       |
| AMD Radeon RX 6800 XT         | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 16 GB       | GDDR6       |
| AMD Radeon RX 6900 XT         | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 16 GB       | GDDR6       |
| NVIDIA GeForce GTX 1650 SUPER | One HDMI 2.0 port, one DisplayPort 1.4 port, one DVI port | 4 GB        | GDDR6       |



**Table 10. GPU — Discrete (continued)**

| Controller                    | External display support                                  | Memory size | Memory type |
|-------------------------------|---|-------------|-------------|
| NVIDIA GeForce GTX 1660 SUPER | One HDMI 2.0 port, one DisplayPort 1.4 port, one DVI port | 6 GB        | GDDR6       |
| NVIDIA GeForce GTX 1660 Ti    | One HDMI 2.0 port, one DisplayPort 1.4 port, one DVI port | 6 GB        | GDDR6       |
| NVIDIA GeForce RTX 3060       | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 12 GB       | GDDR6       |
| NVIDIA GeForce RTX 3060 Ti    | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 8 GB        | GDDR6       |
| NVIDIA GeForce RTX 3070       | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 8 GB        | GDDR6       |
| NVIDIA GeForce RTX 3070 Ti    | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 8 GB        | GDDR6X      |
| NVIDIA GeForce RTX 3080       | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 10 GB       | GDDR6X      |
| NVIDIA GeForce RTX 3080 Ti    | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 16 GB       | GDDR6X      |
| NVIDIA GeForce RTX 3090       | One HDMI 2.1 port, three DisplayPort 1.4 ports            | 24 GB       | GDDR6X      |

## Audio

The following table lists the audio specifications of your Alienware Aurora R13.

**Table 11. Audio specifications**

| Description              | Values  |
|--------------------------|---|
| Audio type               | Integrated 7.1 channel audio with S/PDIF port   |
| Audio controller         | <ul style="list-style-type: none"> <li>Realtek ALC3861</li> <li>Realtek ALC1220</li> </ul>  |
| Internal audio interface | High-definition audio   |
| External audio interface | <ul style="list-style-type: none"> <li>7.1 channel output</li> <li>Optical S/PDIF</li> <li>Coaxial S/PDIF</li> <li>Microphone-in</li> <li>Line-in</li> <li>Headset</li> </ul> |

# Power ratings

The following table lists the power rating specifications of Alienware Aurora R13.

**Table 12. Power ratings**


| Description                 | Option one   | Option two  |
|-----------------------------|--|---|
| Type                        | 460 W Bronze   | 750 W Platinum  |
| Input voltage               | 90 VAC to 264 VAC  | 90 VAC to 264 VAC   |
| Input frequency             | 47 Hz to 63 Hz   | 47 Hz to 63 Hz  |
| Input current (maximum)     | 7 A  | 10 A  |
| Output current (continuous) | 12 VA - 18 A, 12 VB - 18 A, 12 VC - 18 A;<br>Standby mode: 12 VA - 1.50 A, 12 VB - 3.30 A, 12 VC - 0 A | 12 VA - 36 A, 12 VB - 27 A, 12 VC - 36 A;<br>Standby mode: 12 VA - 1.50 A, 12 VB - 5 A, 12 VC - 0 A |
| Rated output voltage        | 12 VA, 12 VB, 12 VC  | 12 VA, 12 VB, 12 VC   |
| Temperature range           |  |   |
| Operating                   | 5°C to 45°C (41°F to 113°F)  | 5°C to 45°C (41°F to 113°F)   |
| Storage                     | -40°C to 70°C (-40°F to 158°F)   | -40°C to 70°C (-40°F to 158°F)  |

# Operating and storage environment

This table lists the operating and storage specifications of your Alienware Aurora R13.

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 13. Computer environment**

| Description  | Operating  | Storage   |
|--|--|---|
| Temperature range  | 10°C to 35°C (50°F to 95°F)                                    | -40°C to 65°C (-40°F to 149°F)                                      |
| Relative humidity (maximum)  | 20% to 80% (non-condensing)                                    | 5% to 95% (non-condensing)  |
| Vibration (maximum)*   | 0.26 GRMS  | 1.37 GRMS   |
| Shock (maximum)  | 40 G for 2 ms with a change in velocity of 20 in./s (51 cm/s)† | 105 G for 2 ms with a change in velocity of 52.50 in./s (133 cm/s)† |
| Altitude range   | -15.20 m to 3,048 m (-49.87 ft to 10,000 ft)                   | -15.20 m to 10,668 m (-49.87 ft to 35,000 ft)                       |
|  <b>CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.</b> |  |   |

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse.

# Alienware Command Center

Alienware Command Center (AWCC) provides a single interface to customize and enhance the gaming experience. The AWCC dashboard displays most recently played or added games, and provides game-specific information, themes, profiles, and access to computer settings. You can quickly access settings such as game-specific profiles and themes, lighting, macros, and audio that are critical to the gaming experience.

AWCC also supports AlienFX 2.0. AlienFX enables you to create, assign, and share game-specific lighting maps to enhance the gaming experience. It also enables you to create your own individual lighting effects and apply them to the computer or attached peripherals. AWCC embeds Peripheral Controls to ensure a unified experience and the ability to link these settings to your computer or game.

This computer features the following AlienFX Lighting Zones:

Programmable with up to 16.8 million distinct colors.

 **NOTE:** Information about the location of AlienFX Lighting Zones on your computer is available in AWCC.

AWCC supports the following features:

- FX: Create and manage the AlienFX zones.
- Fusion: Includes the ability to adjust game-specific Power Management, Sound Management, and Thermal Management features.
- Peripheral Management: Enables peripherals to appear in and be managed in Alienware Command Center. Supports key peripheral settings and associates with other functions such as profiles, macros, AlienFX, and game library.



AWCC also supports Sound Management, Thermal Controls, CPU, GPU, Memory (RAM) monitoring. For more information about AWCC, see the *Alienware Command Center Online Help* or the knowledge base article [000179513](#) at [www.dell.com/support](http://www.dell.com/support).

# Getting help and contacting Alienware

## Self-help resources

You can get information and help on Alienware products and services using these online self-help resources:

**Table 14. Alienware products and online self-help resources**

| Self-help resources   | Resource location   |
|---|---|
| Information about Alienware products and services   | <a href="http://www.alienware.com">www.alienware.com</a>  |
| My Dell app   |    |
| Tips  |    |
| Contact Support   | In Windows search, type <b>Contact Support</b> , and press <b>Enter</b> .   |
| Online help for operating system  | <a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a>  |
| Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents. | Your Alienware computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at <a href="http://www.dell.com/support">www.dell.com/support</a> .<br>For more information on how to find the Service Tag for your computer, see <a href="#">Locate the Service Tag on your computer</a> . |
| VR Support  | <a href="http://www.dell.com/VRsupport">www.dell.com/VRsupport</a>  |
| Videos providing step-by-step instructions to service your computer   | <a href="http://www.youtube.com/alienwareservices">www.youtube.com/alienwareservices</a>  |

## Contacting Alienware

To contact Alienware for sales, technical support, or customer service issues, see [www.alienware.com](http://www.alienware.com).

① **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

① **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.