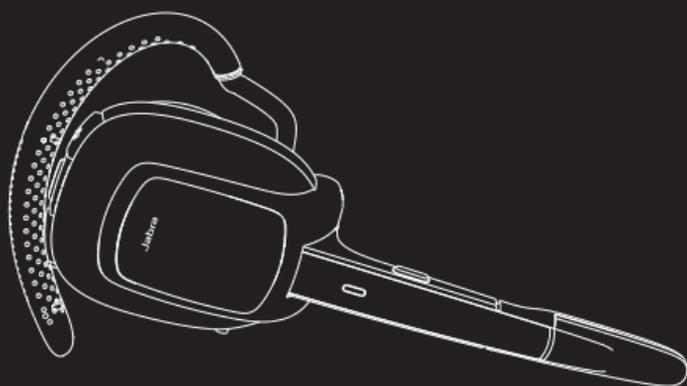


Jabra®

DISCOVER FREEDOM

Jabra® SUPREME UC



User manual

www.jabra.com

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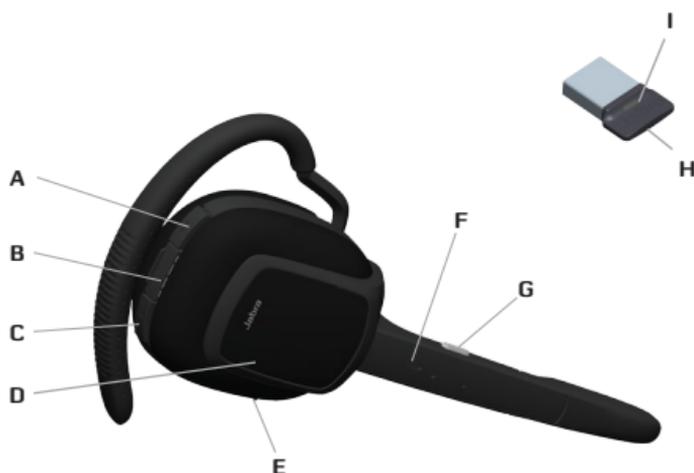
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WELCOME

Thank you for purchasing the Jabra SUPREME UC headset. We hope you enjoy it!

ABOUT YOUR JABRA SUPREME UC

- A. Volume up (+)**
- B. Micro USB charging connector**
- C. Volume down (-)**
- D. Answer/end button**
- E. Status Display**
- F. On/Off flip boom arm**
- G. Jabra Voice Control button**
- H. Jabra LINK 360 adapter**
- I. Jabra LINK 360 status LED**



WHAT YOUR HEADSET CAN DO

- Jabra Voice Control enables you to make calls, answer calls and more, using your voice (phone dependent)
- Jabra Voice Guidance guides you through using the Jabra SUPREME UC, and will announce who is calling you
- Last number redialing and last number call back
- Mobile phone voice commands compatibility (e.g. Siri™ voice recognition software)
- Three way calling
- Advanced MultiUse™ allows two active Bluetooth devices to connect at the same time

Specifications:

- Up to 6 hours of talk time and 15 days of standby time
- Rich sound and ambient noise reduction by Active Noise Cancellation
- Noise Blackout™ 3.0 dual microphones technology provides outstanding background noise reduction
- Digital sound enhancements via DSP technology
- Clear wireless streaming of your favorite multimedia: Music, GPS, podcasts, video, etc. (from A2DP enabled devices*)
- Bluetooth technology – Easy pairing with Bluetooth 3.0 EDR & eSCO
- Supported Bluetooth profiles: HFP, HSP, A2DP, PBAP
- Up to 128-bit encryption
- Rechargeable battery with charging option from AC charger or PC using the supplied USB cable
- Operating range up to 10 m (33 feet)
- Weight 18 grams
- Size: 89.7 mm x 29.9 mm x 21.9 mm

PAIRING A PHONE/DEVICE TO THE HEADSET

Please follow these steps before using the Jabra SUPREME UC:

1. Charge the Jabra SUPREME UC using the supplied AC charger or USB cable.

PC setup

2. Insert the **Jabra LINK 360** adapter into any available USB slot on your PC.
3. Setup softphone*. Set the **Jabra LINK 360** as speaker and microphone in the audio configuration section of your softphone software.

Mobile phone setup

4. Press and hold the **Answer/end** button and open the flip boom arm. Release the button when you hear "Welcome, you are now ready for pairing". You will be voice guided through the pairing process. Follow the instructions, and when pairing is complete you will hear an announcement that you are connected. You are now ready to start using your Jabra SUPREME UC.

Note: If voice guidance has been disabled go to the Bluetooth menu on your device and search for new Bluetooth devices. Select Jabra SUPREME UC. If asked for a passcode or key use 0000 (four zeros).

NOTE: Voice Guidance and Voice commands are enabled as the default setting when you turn on your Jabra SUPREME the first time. You can at any time disable both by pressing the Voice button while you flip the boom arm to On position. You will hear a tone and SUPREME will no longer talk to you or listen for commands. Repeat the process to enable the voice features again.

* For extra functionality (e.g. Answer/end softphone) download Jabra PC Suite from jabra.com/pcsuite

WEARING STYLE

The Jabra SUPREME UC is ready for right ear wearing. If you prefer left ear wearing, remove the ear hook, turn it and re-attach it to the Jabra SUPREME UC from the opposite side. The ear cushions come in two different styles to fit any ear. Furthermore the earhook can be shaped to optimize the fit and comfort.

TURNING THE HEADSET ON AND OFF

Flip the boom arm to turn on (open position) or turn off (closed position).

PAIR A NEW OR SECOND DEVICE

1. Ensure that the Jabra SUPREME UC is turned on.
2. Tap the **Voice Control** button on the Jabra SUPREME UC until you are prompted to "Say a command".
3. Say "Pair new device" and follow the pairing instructions.

NOTE: If you have disabled Voice Guidance and Control you can put Jabra SUPREME UC in pairing mode manually by holding the **Answer/end** button while flipping the boom arm to **On** position. The Status Display will flash blue to indicate that you are in pairing mode.

RE-PAIRING THE JABRA LINK 360 ADAPTER

1. Remove the **Jabra LINK 360** adapter from the PC, and turn off the Jabra Supreme UC and other headsets.
2. Put the Jabra Supreme UC in pairing mode by press and holding the **Answer/end** button and opening the flip boom arm. Release the button when you hear "Welcome, you are now ready for pairing".
3. Put the **Jabra LINK 360** adapter into the PC to begin pairing automatically. It can take up to 1 minute to pair. The **Jabra LINK 360** status LED will flash blue. When the status LED turns steady blue, the pairing is complete.

TIP: For extra functionality download and install Jabra PC Suite from www.jabra.com/setup, and run Jabra Control Center.

USING YOUR HEADSET

ANSWER CALL

- Say "Answer" after the caller is announced.
- Tap the **Answer/End** button.
- Flip open the boom arm if the Jabra SUPREME UC is off (flipped shut).

END CALL

- Tap the **Answer/End** button

REJECT/IGNORE CALL

- Say "Ignore" after the caller is announced (phone dependent)
- Double Tap the **Answer/End** button. Depending on your phone settings, the person who called you will either be forwarded to voice mail or hear the busy signal.

MAKE CALL

- Start a call with your PC or phone. The call will automatically transfer to the headset.
- Press and hold (2 secs) the **Answer/end** button on the headset to make a call using your phone's voice activation (e.g. Siri™).

LAST NUMBER REDIAL

- Double tap the **Answer/End** button (phone dependent)

ACTIVATE HEADSET VOICE COMMANDS

- To activate the headset voice commands tap the **Voice Control** button on the Jabra SUPREME UC. You will be asked to "Say a command":

Say "What can I say?" for a full list of voice commands.

Say "Pair new device" to put the Jabra SUPREME UC in pairing mode.

Say "Battery" to hear the current battery level.

Say "Cancel" to exit the voice commands menu, or tap the Voice Control button.

ACTIVATE MOBILE PHONE VOICE COMMANDS

- Press and hold (2 secs) the **Answer/end** button on the headset to activate the phones voice commands (e.g. Siri™).

MUTE/UN-MUTE

- During a call, tap the **Voice Control** button. To un-mute tap the **Voice Control** button again.

ADJUST VOLUME

- Tap the **Volume up** (+) or **Volume down** (-) buttons to adjust the headset speaker volume.

BATTERY STATUS

- Tap the **Voice Control** button (when not on a call) and say "Battery" to hear the current battery level.

THREE WAY CALLING

- To put the first call on hold and accept an incoming call, press and hold (2 secs) the **Answer/end** button. To switch between the two active calls, press and hold (2 secs) the **Answer/end** button again.

PLAY MUSIC, PODCASTS OR GPS

- Audio played on a connected device will automatically transfer to the Jabra Supreme UC (device dependent).

ANSWER INCOMING CALL WHEN PLAYING MUSIC

- If there is an incoming call while listening to music on the Jabra SUPREME UC, the music will pause and you will hear your ringtone or caller ID. You can choose to answer or ignore the call. When the call is ended the music will automatically play again, or may need to be manually resumed.

JABRA VOICE CONTROL

Jabra Voice Control allows you to speak to instruct the headset, using a variety of voice commands. To activate the headset voice commands tap the Voice Control button on the Jabra SUPREME UC. You will be asked to "Say a command":

HEADSET VOICE COMMANDS

Voice command	What it does
"Answer"	Answers an incoming call
"Ignore"	Rejects an incoming call
"Pair new device"	Puts the Jabra SUPREME UC into pairing mode
"Redial" (last device paired*)	Redials the last outgoing call made on the device (phone dependent)
"Call back" (last device paired*)	Calls back the last incoming call received on the Jabra SUPREME UC
"Phone commands"	Activates your device's voice dialing feature (phone dependent)
"Battery"	Will tell you the current battery level
"What can I say?"	Will tell you a full list of voice commands
"Cancel"	Cancels the current operation and closes the voice menu

*Redial and Call back only function with the device that was paired last.

MOBILE PHONE VOICE COMMANDS

To access your mobile phone's voice commands (e.g. Siri™) press and hold (2 secs) the Answer/end button on the Jabra SUPREME UC.

JABRA VOICE GUIDANCE

Jabra Voice Guidance guides you through using your headset.

Voice guidance	What it means
"Welcome! You are now ready for pairing. Go to the Bluetooth menu on your phone. Turn on or enable Bluetooth. Search for devices and select your Jabra hands free device. Select pair or OK. If asked for a PIN code enter 0000"	The Jabra SUPREME UC is in pairing mode.
"Pairing failed"	Pairing failed
"Connected"	Jabra SUPREME UC is connected to a phone/device
"Two devices connected"	Jabra SUPREME UC is connected to two phones/devices
"Disconnected"	A connected phone/device is turned off, is out of range, or has Bluetooth disabled while in range
"Battery level is low"	The Jabra SUPREME UC battery level is below 10%
"Call from <name from phone address book or number>"	Incoming call on phone/device that supports caller ID (PBAP)

STATUS DISPLAY

LED light	Description
 Flashing blue	Bluetooth pairing mode
 Solid blue	Bluetooth connected. Calls or music are not active
 Solid Green	Bluetooth connected. Calls or music are active

ADDITIONAL FEATURES

PLAY MUSIC, PODCASTS, OR GPS

Music, podcasts or GPS on your phone/device will automatically transfer to the Jabra SUPREME UC. Any incoming calls will pause the audio, and the call can be answered or ignored. The audio will resume after the call has ended (phone dependent).

USING TWO DEVICES WITH THE HEADSET (ADVANCED MULTIUSE®)

When two devices (e.g. your PC and your phone) are connected to the headset you can place and answer calls on both devices and switch between the two. In this state the primary device (the device paired last) will be used for voice dialing, last number redial and call back. If you receive a second call when you are already on a call, you will be alerted by a tone. You can then:

- To put the first call on hold and accept the incoming call, press and hold (2 secs) the **Answer/end** button.
- To switch between the two active calls, press and hold (2 secs) the **Answer/end** button again.
- Tap the **Answer/end** button once to end the first call and accept the incoming call. Some phones may require a second tap of the **Answer/end** button to accept the incoming call.

JABRA PC SUITE

Jabra PC Suite is a collection of software designed to support the Jabra SUPREME UC. For full functionality and management, it is highly recommended to install Jabra PC Suite.

Jabra PC Suite consists of:

Jabra Control Center

Settings management and monitoring of the Jabra SUPREME UC.

Jabra Device Service

Manages the interaction between the Jabra SUPREME UC and Jabra Control Center and softphone drivers.

Jabra Firmware Updater

Updates Jabra SUPREME UC firmware.

Online Help

Searchable help for Jabra PC Suite.

Jabra PC Suite additionally includes drivers for various softphones. For a list of supported softphones, visit the Jabra website at www.jabra.com/pcsuite

INSTALL JABRA PC SUITE

To install Jabra PC Suite download the latest version from the Jabra website at www.jabra.com/pcsuite.

SET JABRA SUPREME UC AS SPEAKER AND MICROPHONE

Before first time use of the Jabra SUPREME UC with a softphone, it is important to set the Jabra SUPREME UC as speaker and microphone in the audio configuration section of your softphone software (e.g. Skype). Refer to specific softphone documentation for assistance in setting audio configurations.

UPDATE FIRMWARE

Firmware updates improve performance, or add new functionality, to your Jabra SUPREME UC. To update the firmware, either:

- Download the latest firmware and additional languages from jabra.com/supremeuc
- Launch the Jabra Firmware Updater installed with Jabra PC Suite, and follow the Firmware Updater wizard, or

- Check for the latest version via Jabra Control Center > Help > Check for Updates.

CHARGING THE HEADSET

Use the USB cable to connect the Jabra SUPREME UC to any available USB port on your PC, or use the AC charger. The battery indicator light will flash green while charging. A full charge takes approximately two hours, and the light will stop flashing when complete.

Only use the AC charger provided. Do not use chargers from other devices as this may damage the headset.

TIP: The headset battery life will be significantly reduced if the headset is left uncharged for a long period. It is recommended to recharge the headset at least once a month.

TROUBLESHOOTING/FAQ

I hear crackling noises

- Check that the headset and the phone/device are within 10 meters (33 feet) of each other, and that there are no obstructions between the two.

I cannot hear anything in my headset

- Increase the volume in the headset.
- Ensure that the headset is paired to a device.
- Ensure your phone is connected to the headset by tapping the **Answer/End** button.

I am having pairing problems

- You may have deleted your headset pairing connection in your mobile phone/device. Follow the pairing instructions to pair it again.

I want to reset the pairing list in my headset

- The headset registers a list of up to 7 mobile phones. To clear the pairing list and reset the Jabra SUPREME UC to factory settings, turn on the Jabra SUPREME UC while simultaneously holding the Volume Up (+) and Answer/end button for 6 seconds. The next time the headset is turned on it will automatically enter pairing mode.

Will the Jabra SUPREME UC work with other Bluetooth devices?

- The Jabra SUPREME UC is designed to work with Bluetooth mobile phones/devices supporting a headset, hands-free and/or advance audio distribution profile, and compliant with Bluetooth version 1.1 or higher.

I cannot use Reject call, call on hold, Redial or voice dialing

- These features are dependent on the ability of your phone/device to support a hands-free profile. Even if the handsfree profile is implemented reject call, call hold and voice dialing are optional features which are not supported by all phone/devices. Please consult your phone/device manual for details.

Please note some features can only be operated from the primary device e.g. voice dial using Jabra SUPREME UC with 2 mobile phones.

My headset does not announce the caller names during incoming calls

- Ensure that your phone supports the Bluetooth® phonebook access profile (PBAP) and that the name of the caller is in your phonebook.

Please note on some Android phones a warning message about the phonebook transfer appears in the top left corner. You must select this message and agree to the connection in order to get caller ID to function properly.

My headset says it is disconnected. What does this mean?

The headset announcing that it has disconnected can mean several things:

- The connected phone/device has been turned off.
- The connected phone/device is out of range of the headset.
- Bluetooth has been disabled on the connected phone/device.

Will the Jabra Supreme UC work with my Mac?

Yes. The Jabra Supreme UC will work with limited functionality with a Mac.

HOW TO CARE FOR YOUR HEADSET

- Always store the Jabra SUPREME UC with the power off and safely protected.
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra SUPREME UC to rain or other liquids.

NEED MORE HELP?

Web: [www.jabra.com /supremeuc](http://www.jabra.com/supremeuc)

E-mail:

Deutsch	support.de@jabra.com
English	support.uk@jabra.com
Español	support.es@jabra.com
Français	support.fr@jabra.com
Italiano	support.it@jabra.com
Nederlands	support.nl@jabra.com
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Scandinavian	support.no@jabra.com
Россия	support.ru@jabra.com
Australia	support.au@jabra.com
China	support.cn@jabra.com
Japan	support.jp@jabra.com
New Zealand	support.nz@jabra.com
Singapore	support.sg@jabra.com

Phone:

Belgique/Belgie	00800 722 52272
Danmark	70 25 22 72
Deutschland	0800 1826756
Die Schweiz	00800 722 52272
España	900 984572
France	0800 900325

Italia	800 786532
Luxembourg	00800 722 52272
Nederland	0800 0223039
Norge	800 61272
Österreich	00800 722 52272
Polska	0801 800 550
Portugal	00800 722 52272
Suomi	00800 722 52272
Sverige	020792522
United Kingdom	0800 0327026
Россия	+7 916 246 69 00
International	00800 722 52272
Australia	1-800-738-521
China	800-858-0789
Japan	03-3242-8722
New Zealand	+64 92806301
Singapore	800 1012329

North America Support:

U.S phone	1 (800) 327-2230
Canada phone	1 (800) 489-4199
Email	techsupp@jabra.com
Twitter	twitter.com/jabra_US
Web	http://www.jabra.com/mobilesupport



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