

HP OfficeJet Pro 9010e All-in-One Printer

Full-featured, all-around productivity



Get fast print speeds up to 22 ppm³, automatic two-sided printing, reliable Wi-Fi[®] connectivity,² and a 250-sheet paper tray.



This printer is intended to work only with cartridges that have new or reused HP electronic circuitry, and it uses dynamic security measures to block cartridges using modified or non-HP circuitry. Periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. Reused HP electronic circuitry enables the use of reused, remanufactured, and refilled cartridges. More at: <http://www.hp.com/learn/ds>

ISO Speed: Black: Up to 22 ppm; Color: Up to 18 ppm

Print Resolution: Black (best): 1200 x 1200 rendered dpi; Color (best): Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input

Scan Resolution: Hardware: Up to 1200 x 1200 dpi; Optical: Up to 1200 dpi

Copy Resolution: Black (text & graphics): Up to 600 dpi; Color (text & graphics): Up to 600 dpi

Fax Resolution: Black (best): Up to 300 x 300 dpi

Standard Connectivity: 1 USB 2.0; 1 Host USB; 1 Ethernet; 1 Wireless 802.11a/b/g/n; 2 RJ-11 modem ports

Mobile Printing Capability: Chrome OS; HP Smart app; Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified

Duty cycle: Monthly (letter): Up to 25,000 pages

Display: 2.7" (6.86 cm) Capacitive Touchscreen CGD

Designed to save you time

- Eliminate steps in repetitive tasks, using Shortcuts.⁴ Scan to the cloud, email, and more – in a tap.¹
- Create editable, searchable documents scanning from your phone or printer, using Shortcuts.¹
- Work fast and hands-free with the 35-page auto-feeder. Get automatic two-sided printing and scanning.
- Take control of print, scan, copy, and fax jobs with tap-and-swipe ease, using the color touchscreen.

Freedom to work anywhere

- Simplify your day and connect to what you need on your schedule, using cloud-based printing over Wi-Fi[®] or through your cellular network to print from anywhere.¹
- Stay connected to your printer from virtually anywhere.¹ Receive updates and notifications when printing, scanning, or copying from your smartphone – job completion, ink and paper levels, and more.¹

Enhanced security, reliable connections

- Reduce interruptions with self-healing Wi-Fi™ that keeps you connected.²
- Get security essentials to help maintain privacy and control.
- Count on chatbot support and helpful notifications with the HP Smart app.¹
- Easily share resources – access and print with wireless and Ethernet networking.²



¹ Requires the HP Smart app download. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>. Certain features/software are available in English language only, and differ between desktop and mobile applications. Subscription may be required; subscription may not be available in all countries. See details at <http://www.hp.com>. Internet access required and must be purchased separately. HP account required for full functionality. List of supported operating systems available in app stores. Fax capabilities are for sending a fax only. HP Smart Advance is not available in all countries. For more information, see <http://www.hp.com>. Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance. ² Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, host OS, port, monitor, software application, driver, and document complexity. ³ Based on internal HP testing. Average timing estimate based on: 1) downloading HP Smart app on mobile or desktop device, 2) setting up Shortcuts, 3) scanning jobs which have more than 2-3 tasks associated with them (scan to email, save and reformat, store to cloud, etc.). Average timing savings comparison based on using printer and desktop scan software to complete similar scanning tasks. Requires the HP Smart app download and supported HP printer. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>.

HP OfficeJet Pro 9010e All-in-One Printer Technical specifications

Functions	Print, copy, scan, fax
Multitasking supported	Yes
Print speed ⁵	Letter: Up to 22 ppm; Black (ISO): Up to 22 ppm; Color (ISO): Up to 18 ppm; First page out black: As fast as 9 sec; First Page Out Color: As fast as 10 sec; Black (draft): Up to 32 ppm; Color (draft): Up to 32 ppm; Print speed Black Duplex: Up to 14 ipm; Print speed Color Duplex: Up to 12 ipm
Print resolution	Black (best): 1200 x 1200 rendered dpi; Color (best): Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input
Print technology	HP Thermal Inkjet
Print resolution technologies	HP Thermal Inkjet
Print cartridges number	4 (1 each black, cyan, magenta, yellow)
Borderless printing	Yes, on photo paper only, up to 8.5 x 11 in (US letter), 210 x 297 mm (A4)
Standard print languages	HP PCL3 GUI
Printer smart software features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts; Print in Grayscale: Off/High Quality Grayscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On;
Scan type / Technology	Easy slide-off glass, dual pass 2-sided ADF Contact Image Sensor (CIS)
Scan resolution	Hardware: Up to 1200 x 1200 dpi; Optical: Up to 1200 dpi
Scan file format	JPG, BMP, TIFF, PDF, RTF, TXT, PNG
Scan input modes	Front-panel scan, copy, HP Software, EWS, Mobile apps
Scan size maximum	ADF: 8.5 x 14 in; Flatbed: 8.5 x 11.7 in
Scan speed	Up to 8 ipm (200 ppi, b&w); Up to 8 ipm (200 ppi, color)
Scanner advanced features	OCR (Optical Character Recognition); Smart Taks shortcuts: 1-click customizable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, One drive, email recipients, print
Bit depth / Grayscale levels	24-bit/ 256
Digital sending standard features	Scan-to E-mail; Scan to network folder; scan to SharePoint; Scan to thumb drive
Copy speed	Black (ISO): Up to 21 cpm; Color (ISO): Up to 15 cpm; Black (draft): Up to 32 cpm; Color (draft): Up to 32 cpm
Copy resolution	Black (text and graphics): Up to 600 dpi; Up to 600 dpi; Color (text and graphics): Up to 600 dpi
Maximum number of copies	Up to 99 copies
Copier settings	Number of Copies; Two-Sided; Lighter/Darker; HP Copy Fix; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Enhancements
Copier resize	25 to 400%
Fax resolution	Black (best): Up to 300 x 300 dpi; Color (best): 200 x 200 dpi; Black (standard): 203 x 98 dpi; Color (standard): 200 x 200 dpi
Fax speed	4 sec per page
Fax smart software features	Digital Fax - Fax to PC is available with Windows (Please use: Visit http://www.hp.com/support to download the latest software.
Fax Features	Fax memory: Up to 100 pages; Auto fax reduction supported: Yes; Auto-redialing: Yes; Fax phone features: Color fax; auto reduction; No answer redial; speed dial; group speed dial; Junk fax blocker; Fax forwarding (black only); distinctive ring; delayed send (black only); scan and fax; PC fax send and Fax to PC; Fax volume (off/soft/loud); CID; Fax delayed sending: Yes; Distinctive ring detection supported: Yes; Fax forwarding supported: Yes; Fax polling supported: No; Fax telephone mode supported: No; Junk barrier supported: Yes, requires Caller ID; Maximum speed dialing numbers: Up to 99; PC interface supported: Yes, PC fax send and archive; Telephone handset supported: No
Standard connectivity	1 USB 2.0; 1 Host USB; 1 Ethernet; 1 Wireless 802.11a/b/g/n; 2 RJ-11 modem ports
Network capabilities	Yes, via built-in Ethernet; Wireless 802.11a/b/g/n
Wireless capability	Yes, built-in WiFi 802.11a/b/g/n
Mobile printing capability ⁴	Chrome OS; HP Smart app; Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified
Memory	Standard: 512 MB; Maximum: 512 MB
Processor speed	1.2 GHz/Hard disk: None
Duty cycle ⁷	Monthly, letter: Up to 25,000 pages
Recommended monthly page volume	Up to 1500

Media types supported	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy
Media weight supported	16 to 28 lb (plain paper); 60 to 75 lb (photo); 20 to 24 lb (envelope); 90 to 110 lb (card)
Media sizes supported	Letter; Legal; Government Legal; Executive; Statement; 3 x 5 in; 4 x 6 in; 5 x 7 in; 13 x 18 cm; 8 x 10 in; 10 x 15 cm; L; Photo 2L; Envelope(#10, Monarch, 5.5 bar); Card (3 x 5 in, 4 x 6 in, 5 x 8 in)
Media Sizes Custom	Tray 1: 3 x 5 to 8.5 x 14; 5 x 8.3 to 8.5 x 14 in
Paper handling	Input Capacities: Up to 250 sheets Standard; Up to 30 envelopes; Up to 50 sheets; Up to 50 sheets Labels; Up to 250 sheets Legal Auto Document Feeder: Standard, 35 sheets Output Capacities: Up to 60 sheets Standard; Up to 10 envelopes; Up to 30 cards; Up to 30 sheets Labels; Up to 60 sheets Legal Duplex Options: Automatic (standard) Envelope feeder: No Standard paper trays: 1
What's in the box ⁸	257G3A HP OfficeJet Pro 9010e All-in-One Printer; HP 962 Setup Black Ink Cartridge; HP 962 Setup Cyan Ink Cartridge; HP 962 Setup Magenta Ink Cartridge; HP Setup 962 Yellow Original Ink Cartridge; Regulatory Flyer; Ink Caution Flyer; Power Cord; Setup Poster; Reference Guide [For more information about fill and yield, see http://www.hp.com/go/learnaboutsupplies]
Replacement cartridges	HP 962 Black Original Ink Cartridge (~1,000 pages) 3HZ99A; HP 962 Cyan Original Ink Cartridge (~700 pages) 3HZ96A; HP 962 Magenta Original Ink Cartridge (~700 pages) 3HZ97A; HP 962 Yellow Original Ink Cartridge (~700 pages) 3HZ98A; HP 962XL Black Original Ink Cartridge (2,000 pages) 3JA03A; HP 962XL Cyan Original Ink Cartridge (1,600 pages) 3JA00A; HP 962XL Magenta Original Ink Cartridge (1,600 pages) 3JA01A; HP 962XL Yellow Original Ink Cartridge (1,600 pages) 3JA02A; HP 966XL Black Original Ink Cartridge (3,000 pages) 3JA04A. Actual yield varies considerably based on content of printed pages and other factors. For details see http://www.hp.com/go/learnaboutsupplies .
Instant ink eligible	HP Instant Ink eligible. For more information visit https://www.hpinstantink.com
Product dimensions ¹	W x d x h; 17.3 x 13.48 x 10.94 in; Maximum: 17.3 x 20.46 x 10.94 in
Product weight ²	20.43 lb
Warranty features	No-expiration warranty
Energy efficiency compliance	EPEAT® Silver
Energy star certified	Yes
Sustainable impact specifications	With the HP OfficeJet Pro 9000 series and Original HP supplies, hardware is designed to help reduce energy use, paper is responsibly sourced, and ink cartridges are easily recycled. ¹⁰
Control panel	2.7" (6.86 cm) touchscreen control panel with CGD (color graphic display); 3 buttons: (home, help, back)
Display description	2.7" (6.86 cm) Capacitive Touchscreen CGD
Software included	HP Printer Software, Shop for Supplies Online
Compatible operating systems	Windows 11; Windows 10; Windows 8; Windows 7; Windows Server; ChromeOS
Compatible network operating systems	Windows 11; Windows 10; Windows 8; Windows 7; Windows Vista; macOS 10.11 El Capitan; macOS 10.12 Sierra; macOS 10.13 High Sierra; macOS 11 Big Sur; Chrome OS
Minimum system requirements	PC: Windows 10, 7: 32-bit or 64-bit, 2 GB available hard disk space, Internet connection, Internet Explorer.; Mac: macOS v10.14 Mojave, macOS v10.15 Catalina, macOS v11 Big Sur; 2 GB HD; Internet required
Power ³	Power supply type: Internal (Built-in) Universal Power Supply; Power requirements: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz. Not dual voltage, power supply varies by part number with # Option code identifier.; Power consumption: Up to 30 watts (printing), 5.80 watts (ready), 1.20 watts (sleep), 0.08 watts (manual-off)
Acoustics	Acoustic power emissions: 6.9 B(A) (printing at 20 ppm); Acoustic pressure emissions: 63 dB(A) (printing at 20ppm)
Operating environment	Operating temperature range: 41 to 104°F; Recommended operating temperature: 59 to 90°F; Storage temperature range: -40 to 140°F; Operating humidity range: 20 to 80% RH; Recommended humidity operating range: 25 to 75% RH
Accessories	None

Learn more at
hp.com

¹ Dimensions vary as per configuration ² Weight varies as per configuration ³ Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. ⁴ Wireless performance is dependent upon physical environment and distance from the access point. Wireless operations are compatible with 2.4 GHz routers only; excludes wireless direct. Wireless direct may require driver or apps be installed and connected on wireless-enabled mobile device or PC. Wireless functionality may vary by computer and mobile operating systems, see <http://hpconnected.com>. Separately purchased data plans or usage fees may apply. Print times and connection speeds may vary. AirPrint supports OS X v10.11 El Capitan and devices running iOS 4.2 or later and requires the printer be connected to the same network as your OS X or iOS device. AirPrint, the AirPrint Logo, iPad, iPhone, and iPod touch are trademarks of Apple® Inc. Windows is a trademark of the Microsoft group of companies. ⁵ Speed specifications have been updated to reflect current industry testing methods. ⁶ Either after first page or after first set of ISO test pages. For details see <http://www.hp.com/go/printerclaims> ⁷ HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement ⁸ For more information about page yields for replacement cartridges see <http://hp.com/go/learnaboutsupplies> for setup cartridges click on Setup supplies link on the same page. ¹⁰ Program availability varies. For more information, visit hp.com/recycle.

