Data sheet

HP EliteOne 840 23.8 inch G9 All-in-One Desktop PC

Be there even when you're not

Empower your team to be at their best with the HP EliteOne 840 All-in-One. Built around experiences that delight users and IT, this PC features a sophisticated design that incorporates the latest tools for working with teams spread all over the globe.

*Product image may differ from actual product

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Make connecting personal

- Bring your meetings to life with the HP EliteOne 840 AiO powered by HP Presence[3] features like HP an optional 16MP (4MP Binned) Camera[4] with HP Auto Frame[5] that tracks you as you move in the camera's field of vision and HP Dynamic Voice Leveling[5,6] that follows your voice.

Power and style

- Set your office or workspace apart from the ordinary with the sophisticated and sleek design of the HP EliteOne 840 AiO. Powered by the latest Intel® processor[2] it's ready for all your demanding projects and virtual conferences.

Protected by HP Wolf Security

- HP Wolf Security for Business creates a hardware-enforced, always-on, resilient defense. From the BIOS to the browser, above, in, and below the OS, these constantly evolving solutions help protect your PC from modern threats.[7]
- HP Dynamic Voice Leveling automatically enhances microphone gain to optimize voice clarity within 3-meters of the PC. HP AI Noise Reduction uses noise-filtering technology to enhance audio conferencing even while wearing a mask.[5]
- Wake your PC when you approach it and lock it when you leave with HP Auto Lock and Awake. An advanced proximity sensor detects your presence and triggers the camera and Windows Hello to confirm your identity and unlock your PC.[11]
- Support for dual video streams and camera switching with Multi-Camera Experience software makes it easy to stream one video of an object while the other camera stays on you.[12]
- With HP Auto Frame, the camera and audio follow you or multiple presenters as they move within the camera's frame with presets that focus on your head, head and shoulders, or head and torso.[5]
- Your PC keeps working even when you're not with Modern Standby. When you wake the PC it's ready to work, meaning your email, notifications, and updates have all been updating themselves while the PC is asleep and connected to a network.[14]
- TÜV certified HP Eye Ease low blue light anti-glare panels help remove blue light waves while preserving vivid color accuracy.
- Enable hardware and software innovations from HP with the myHP application. This single dashboard houses access to settings for audio, video, the programmable key, and more.[15]
- Extend the use of your AiO PC with HP Monitor Mode that allows you to bypass all but the display component of the device and use it as a display when connected to another PC through HDMI-in.[16]
- Firmware attacks can completely devastate your PC. Stay protected with HP Sure Start Gen7, the self-healing BIOS that automatically recovers itself from attacks or corruption.[17]
- Stop unwanted changes to security settings and help limit the spread of malware with HP Sure Run Gen5 which identifies, quarantines, and provides reporting on attackers trying to kill processes.[18]

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HP EliteOne 840 23.8 inch G9 All-in-One Desktop PC Specifications Table

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Available Operating Systems	Windows 11 Pro[1] Windows 11 Pro Education[1] Windows 11 Home – HP recommends Windows 11 Pro for Business[1] Windows 11 Home Single Language – HP recommends Windows 11 Pro for business[1] Windows 11 Pro (preinstalled with Windows 10 Pro Downgrade)[1,2] FreeDOS
Processor family[4]	13th Generation Intel® Core™ i9 processor; 13th Generation Intel® Core™ i7 processor; 13th Generation Intel® Core™ i5 processor; 13th Generation Intel® Core™ i3 processor; 12th Generation Intel® Core™ i9 processor; 12th Generation Intel® Core™ i7 processor; 12th Generation Intel® Core™ i5 processor; 12th Generation Intel® Core™ i3 processor
Available Processors[3,5,6]	Intel® Core™ i5-12600 with Intel® UHD Graphics (3.3 GHz P-core base frequency, up to 4.8 GHz P-core Max Turbo frequency, 18 MB L3 cache, 6 P-cores, 12 threads), supports Intel® vPro® Technology; Intel® Core™ i5-12500 with Intel® UHD Graphics (3.0 GHz P-core base frequency, up to 4.6 GHz P-core Max Turbo frequency, 18 MB L3 cache, 6 P-cores, 12 threads), supports Intel® vPro® Technology; Intel® Core™ i3-12300 with Intel® UHD Graphics (3.5 GHz P-core base frequency, up to 4.4 GHz P-core Max Turbo frequency, 12 MB L3 cache, 4 P-cores, 8 threads); Intel® Core™ i3-12100 with Intel® UHD Graphics (3.3 GHz P-core base frequency, up to 4.3 GHz P-core Max Turbo frequency, 12 MB L3 cache, 4 P-cores, 8 threads); Intel® Core™ i9-12900 with Intel® UHD Graphics (1.8 GHz E-core base frequency, 2.4 GHz P-core base frequency, up to 3.8 GHz E-core Max Turbo frequency, up to 5.0 GHz P-core Max Turbo frequency, up to 5.1 GHz with Intel® Turbo Boost Technology, 30 MB L3 cache, 8 P-cores and 8 E-cores, 24 threads), supports Intel® vPro® Technology; Intel® Core™ i7-12700 with Intel® UHD Graphics (1.6 GHz E-core base frequency, 2.1 GHz P-core base frequency, up to 3.6 GHz E-core Max Turbo frequency, up to 4.8 GHz P-core Max Turbo frequency, up to 4.9 GHz with Intel® Turbo Boost Technology, 25 MB L3 cache, 8 P-cores and 4 E-cores, 20 threads), supports Intel® vPro® Technology; Intel® Core™ i3-13100 (4.5 GHz P-core base frequency, up to 3.4 GHz P-core Max Turbo frequency, 12 MB L3 cache, 8 P-cores and 0 E-cores, 8 threads); Intel® Core™ i9-13900 (1.5 GHz E-core base frequency, 2.0 GHz P-core base frequency, up to 4.2 GHz E-core Max Turbo frequency, up to 5.2 GHz P-core Max Turbo frequency, 36 MB L3 cache, 8 P-cores and 16 E-cores, 32 threads), supports Intel® vPro® Technology; Intel® Core™ i7-13700 (1.5 GHz E-core base frequency, 2.1 GHz P-core base frequency, up to 4.1 GHz E-core Max Turbo frequency, up to 5.1 GHz P-core Max Turbo frequency, 30 MB L3 cache, 8 P-cores and 8 E-cores, 24 threads), supports Intel® vPro® Technology; Intel® Core™ i5-13500 (1.8 GHz E-core base frequency, 2.5 GHz P-core base frequency, up to 3.5 GHz E-core Max Turbo frequency, up to 4.8 GHz P-core Max Turbo frequency, 24 MB L3 cache, 6 P-cores and 8 E-cores, 20 threads), supports Intel® vPro® Technology
Chipset[3]	Intel® Q670 (vPro®)
Form factor	All-in-one
Maximum memory	64 GB DDR5-5600 SDRAM [8,9] Transfer rates up to 5600 MT/s.
Memory slots	2 SODIMM
Internal storage	256 GB up to 2 TB PCIe® NVMe™ TLC M.2 SSD[10,33] up to 512 GB PCIe® NVMe™ M.2 SSD[10,33]
Display	60.5 cm (23.8") diagonal, FHD (1920 x 1080), IPS, anti-glare, Low Blue Light, 250 nits, 72% NTSC; 60.5 cm (23.8") diagonal, FHD (1920 x 1080), touch, IPS, anti-glare, Low Blue Light, 250 nits, 72% NTSC
Available Graphics	Integrated: Intel® UHD Graphics 730; Intel® UHD Graphics 750 Discrete: NVIDIA® GeForce RTX™ 3050 Ti (4 GB GDDR6 dedicated)
Audio	Audio by Bang & Olufsen, 5 W stereo speakers, headset and headphone side ports (3.5 mm), high performance integrated stereo speakers
Expansion slots	1 M.2 2230; 3 M.2 2280 (1 M.2 2230 slot for WLAN and Bluetooth® combo. 3 M.2 2280 for NVMe SSD for storage one attached to CPU PCIe Gen 4.0 and two attached to PCH PCIe Gen 3.0)
Memory card device	1 5-in-1 SD media card reader
Ports and Connectors	Left side: 1 headphone/microphone combo ; Right side: 1 USB Type-C® 20Gbps signaling rate (charging); 1 USB Type-A 10Gbps signaling rate ; Rear: 1 USB Type-C® 10Gbps signaling rate; 2 USB Type-A 10Gbps signaling rate; 2 USB Type-A 5Gbps signaling rate; 1 HDMI-in 1.4; 1 dual-mode DisplayPort™ 1.4; 1 RJ-45
Input devices	HP Wired Desktop 320K Keyboard; HP USB Business Slim SmartCard CCID Keyboard; HP 655 Wireless Keyboard and mouse combo; HP 125 Wired Mouse; HP 128 Laser Wired Mouse;
Communications	LAN: Intel® I219-LM PCIe® GbE NIC, vPro® ; Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, vPro®; Realtek Wi-Fi 6 RTL8852BE 802.11a/b/g/n/ax (2x2) and Bluetooth® 5.3 wireless card ;
Camera	5 MP Swivel IR camera for face authentification with Windows Hello with integrated dual array digital microphones and Color Light Sensor; 5 MP Swivel camera with temporal noise reduction and integrated dual array digital microphones; 16 MP binning Swivel IR camera for face authentification with Windows Hello with Color Light Sensor and Time of Flight Sensor [11]
Environmental	Operating temperature: 10 to 35°C; Operating humidity: 10 to 90% RH;
Software	HP Notifications; HP PC Hardware Diagnostics UEFI; HP Support Assistant; HP Connection Optimizer; HP Privacy Settings; HP PC Hardware Diagnostics Windows; HP Desktop Support Utilities; MyHP; HP QuickDrop; HP Easy Clean; Touchpoint Customizer for Commercial; HP Easy Clean Keyboard Driver; HSA Fusion for Commercial; HSA Telemetry for Commercial; [15,16,17]
Available software	HP Smart Support[18]
Security management	Trusted Platform Module TPM 2.0 Embedded Security Chip shipped with Windows 10 (Common Criteria EAL4+ Certified)(FIPS 140-2 Level 2 Certified); HP Sure Start; HP Secure Erase; HP Sure Click; HP Sure Sense; Absolute Persistence module; HP Sure Admin; HP BIOSphere Gen6; HP Client Security Manager Gen7; HP Tamper Lock; HP Sure Run Gen6; HP Sure Recover Gen6; HP Plarform Certificate; Seamless Firmware Update Service; Secured-COre PC Disable; Windows Hello Enhanced SIgn-in Security (ESS) Enable;[19,20,21,22,23,24,25,26,27,28]
Security Software Licenses	HP Wolf Pro Security Edition[56]
Fingerprint reader	Fingerprint reader
Management features	HP Client Catalog (download); HP Driver Packs (download); HP Image Assistant (download); HP Client Management Script Library (download); HP Connect for Microsoft Endpoint Manager; HP Manageability Integration Kit (download); HP Patch Assistant (download); HP CECP Enabled Configuration[12,13,14]
Power	240 W internal power supply, up to 92% efficiency, active PFC; 280 W internal power adapter, up to 92% efficiency, active PFC
Dimensions	53.96 x 23.8 x 55.81 cm; (System dimensions may fluctuate due to configuration and manufacturing variances.)
Weight	9.26 kg; (Exact weight depends on configuration.)
Ecolabels	EPEAT® registered
Energy star certified (series fixed)	ENERGY STAR® certified
Certification and compliance	TCO 8.0; TUV Low Blue Light; TUV Low Noise
Sustainable impact specifications	Ocean-bound plastic in speaker enclosure; 40% post-consumer recycled plastic; 30% ITE-derived closed loop plastic; Low Halogen; 80 Plus® Platinum power supplies available[29,30,31,32]
Warranty	1 year (1/1/1) limited warranty includes 1 year of parts, labor and on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.
Display Color Gamut	72% NTSC

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Accessories and services (not included)

HP 655 Wireless Keyboard and Mouse Combo		Now you can get everything you want in a wireless keyboard and mouse combo – comfort, productivity, reliability and style. Customize the functions of 20+ keys[1] and enjoy precise mouse tracking to work faster and smarter. This combo contains recycled materials[2] and they're also easy to keep clean and sanitary[3]. Product number: 4R009AA [1] Requires HP Accessory Center (HPAC) Software. HPAC available for free download in Microsoft Store or Apple Store. [2] Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 EPEAT standard. Keyboard contains 62% PCR and mouse contains 69.8% PCR.
HP USB-C to DP Adapter		Put your notebook or tablet's high-definition video content up on the big screen with the HP USB-C™ to DP Adapter, which enables connection to an external display, TV or projector Product number: N9K78AA
HP Keyed Cable Lock 10 mm		Help keep your notebook safe in the office and high-traffic areas by tethering it to a secure surface with the HP Master Keyed Cable Lock 10mm, designed specifically for ultra-thin profile notebooks. Product number: T1A62AA

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Messaging Footnotes

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com .
[2] Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
[3] HP Presence requires myHP application and Windows OS.
[4] Optional feature that must be configured at the time of purchase. Pixel binning provides a final output resolution of 4MP per still or video image.
[5] Requires myHP application and Windows OS.
[6] HP Dynamic Voice Leveling functions within 3 meters of the PC.
[7] HP Wolf Security for Business requires Windows 10 and higher, includes various HP security features and is available on HP Pro, Elite, Workstation, and RPOS products. See product details for included security features and OS requirements.
[8] Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 standard.
[9] 100% outer box packaging made from sustainably sourced certified and recycled fibers. Fiber cushions made from 100% recycled wood fiber and organic material. Any plastic cushions are made from >90% recycled plastic.
[10] Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.
[11] Requires Windows 10 and higher and set up of facial recognition through Windows Hello.
[12] Dual video streams and camera switching with Multi-Camera requires second camera that is sold separately or as an optional feature and requires myHP application and Windows OS.
[14] Requires Windows 10 and higher and internet access.
[15] Requires Windows OS.
[16] HDMI cable is sold separately.
[17] HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 and higher.
[18] HP Sure Run Gen5 is available on select HP PCs and requires Windows 10 and higher.

Technical Specifications Footnotes

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com .
[2] This system is preinstalled with Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.
[3] For full Intel® vPro® functionality, Windows 11 Pro 64 bit, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or WLAN card and TPM 2.0 are required. Some functionality requires additional 3rd party software in order to run. See http://intel.com/vpro .
[4] Your product does not support Windows 8 or Windows 7. In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel® and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on http://www.support.hp.com .
[5] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
[6] Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.
[8] For systems configured with more than 3 GB of memory and a 32-bit operating system, all memory may not be available due to system resource requirements. Addressing memory above 4 GB requires a 64-bit operating system. Memory modules support data transfer rates up to 2666 MT/s; actual data rate is determined by the system's configured processor. See processor specifications for supported memory data rate. All memory slots are customer accessible / upgradeable.
[9] All memory slots are customer accessible / upgradeable.
[10] For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30 GB (for Windows) of disk is reserved for system recovery software.
[11] Sold separately or as an optional feature.
[12] HP Connect for Microsoft Endpoint Manager is available from the Azure Market Place for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.
[13] HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager. HP Manageability Integration Kit can be downloaded from http://www8.hp.com/us/en/ads/clientmanagement/overview.html .
[14] HP Manageability Integration Kit can be downloaded from http://www.hp.com/go/clientmanagement.
[15] myHP requires Windows OS.
[16] HP Quick Drop requires Internet access and Windows 10 or higher PC preinstalled with HP QuickDrop app and either an Android device (phone or tablet) running Android 7 or higher with the Android HP QuickDrop app, and /or an iOS device (phone or tablet) running iOS 12 or higher with the iOS HP QuickDrop app.
[17] HP Support Assistant requires Windows and Internet access.
[18] HP Smart Support automatically collects the telemetry necessary upon initial boot of the product to deliver device-level configuration data and health insights and is available preinstalled on select products, thru HP Factory Configuration Services; or it can be downloaded. For more information about how to enable HP Smart Support or for download, please visit http://www.hp.com/smart-support
[19] HP Sure Click requires Windows 10 Pro or higher or Enterprise. See https://bit.ly/2PrLT6A_SureClick for complete details.
[20] HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.
[21] HP Sure Run Gen5 is available on select HP PCs and requires Windows 10 and higher.
[22] HP Sure Recover Gen5 with Embedded Reimaging is an optional feature which requires Windows 10 and higher must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Network based recovery using Wi-Fi is only available on PCs with Intel Wi-Fi Module.
[23] HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 and higher.
[24] HP Sure Admin requires Windows 10 or higher, HP BIOS, HP Manageability Integration Kit from http://www.hp.com/go/clientmanagement and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.
[25] HP Client Security Manager Gen7 requires Windows and is available on the select HP Elite and Pro PCs.
[26] HP BIOSphere Gen6 features may vary depending on the platform and configuration.
[27] HP Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™.
[28] Absolute firmware module is shipped turned off and can only be activated with the purchase a license subscription and full activation of the software agent. License subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. Certain conditions apply. For full details visit: https://www.absolute.com/about/legal/agreements/absolute/ .
[29] External power supplies, WWAN modules, power cords, cables and peripherals excluded. Service parts obtained after purchase may not be Low Halogen.
[30] Percentage of ocean-bound plastic contained in each component varies by product.
[31] Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 standard.
[32] ITE Derived Closed Loop Plastic percentage is based on the definition set in the IEEE 1680.1-2018 standard.
[33] Starting from November 1st 2023, all shipments will require Windows to be installed on SSD to provide users a better experience. HDD can only be configured as additional data drives and not the boot drive.
[56] HP Wolf Pro Security Edition (including HP Sure Click Pro and HP Sure Sense Pro) is available preloaded on select SKUs and, depending on the HP product purchased, includes a paid 1-year or 3-year license. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP Wolf Security Software - End-User license Agreement (EULA) that can be found at: https://support.hp.com/us-en/document/ish_3875769-3873014-16 as that EULA is modified by the following: "7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition (HP Sure Sense Pro and HP Sure Click Pro) is effective upon activation and will continue for either a twelve (12) month or thirty-six (36) month license term ("Initial Term"). At the end of the Initial Term you may either (a) purchase a renewal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner, or (b) continue using the standard versions of HP Sure Click and HP Sure Sense at no additional cost with no future software updates or HP Support.

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