

Safety and Warranty Guide

Key Web resources





Lenovo user forums: https://forums.lenovo.com/

Read this documentation before using your computer



This documentation provides critical safety and regulatory information for Lenovo computers. Read this documentation before setting up and using your computer. It is designed to be used in conjunction with the setup poster provided with your computer and other important electronic user manuals developed to help you use your computer (see "Accessing the electronic user manuals" later in this document for more information).

If there are any other parts remaining in the shipping cartons after the initial setup, keep the parts for later use.

Safety information



Laser compliance statement

CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein
 might result in hazardous radiation exposure.

DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Plastic bag notice

DANGER

Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

Lithium coin-cell battery notice



DANGER

Danger of explosion if battery is incorrectly replaced.

When replacing the lithium coin-cell battery, use only the same type or equivalent type that is recommended by the manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. Swallowing the lithium coin-cell battery will cause choking or severe internal burns in just two hours and might even result in death.

Keep batteries away from children. If the lithium coin-cell battery is swallowed or placed inside any part of the body, seek medical care immediately.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble
- Leave in an extremely low air pressure environment
- Leave in an extremely high-temperature environment
- Crush, puncture, cut, or incinerate

Dispose of the battery as required by local ordinances or regulations.

The following statement applies to users in the state of California, U.S.A.

California Perchlorate Information:

PN: SP40M14848

Products containing manganese dioxide lithium coin-cell batteries may contain perchlorate.

Perchlorate Material - special handling may apply, See www.dtsc.ca.gov/hazardouswaste/perchlorate

Using earphones, headphones, or a headset

- If your computer has both a headphone connector and an audio line-out connector, always use the headphone connector for earphones, headphones, or a headset. However, the headphone connector does not support the microphone of the headset.
- If your computer has both a headset connector and an audio line-out connector, always use the headset connector for earphones, headphones, or a headset.



CAUTION:

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphone and headphone output voltage and the sound pressure level. Therefore, to protect your hearing, adjust the equalizer to an appropriate level.

Excessive use of headphones or earphones for a long period of time at high volume can be dangerous if the output of the headphone or earphone connectors do not comply with specifications of EN 50332-2. The headphone output connector of your computer complies with EN 50332-2 Sub clause 7. This specification limits the computer's maximum wide band true RMS output voltage to 150 mV. To help protect against hearing loss, ensure that the headphones or earphones you use also comply with EN 50332-2 (Clause 7 Limits) or a wide band characteristic voltage of 75 mV. Using headphones that do not comply with EN 50332-2 can be dangerous due to excessive sound pressure levels.

If your Lenovo computer came with headphones or earphones in the package, as a set, the combination of the headphones or earphones and the computer already complies with the specifications of EN 50332-1. If different headphones or earphones are used, ensure that they comply with EN 50332-1 (Clause 6.5 Limitation Values). Using headphones that do not comply with EN 50332-1 can be dangerous due to excessive sound pressure levels.

Caution about high volume usage

Caution: Exposure to loud noise from any source for extended periods of time might affect your hearing. The louder the sound, the less time is required before your hearing could be affected. To protect your hearing:

- · Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn down the volume if you cannot hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

Windows recovery solutions

To restore the Microsoft® Windows® operating system, see the recovery information in the Important Product Information Guide. See "Accessing the electronic user manuals" in this document for additional information.

Accessing the electronic user manuals

The User Guide and Hardware Maintenance Manual provides detailed information about your computer. This manual is available from the Lenovo Support Web site. To access the manual, do the following:

- 1. Go to https://support.lenovo.com.
- 2. Select your product, and then click **Documentation**.
- 3. Click User Guides.

Service, support, and warranty information

The following information describes the technical support that is available for your product during the warranty period and throughout the life of your product. Online technical support is available throughout the lifetime of your product at:

http://www.lenovo.com/support

- If you purchased Lenovo services, refer to the following terms and conditions for detailed information:
- For Lenovo Warranty Service Upgrades or Extensions, go to http://support.lenovo.com/lwsu.
- For Lenovo Accidental Damage Protection Services, go to http://support.lenovo.com/ladps.

Warranty information

This product is covered by the terms of the Lenovo Limited Warranty (LLW), version L5050010-02 08/2011. Read the LLW at http://www.lenovo.com/warranty/llw_02. You can view the LLW in a number of languages from this Web site.

Lenovo provides a warranty period for your computer. To check the warranty status of your computer or purchase upgrades, go to https://pcsupport.lenovo.com/warrantylookup, and then follow the on-screen instructions.

Customer Replaceable Units

Customer Replaceable Units (CRUs) are computer parts that the customer can upgrade or replace. There are two types of CRUs: self-service and optional-service. Self-service CRUs are easy to be installed. They may be standalone or latched, or require a screwdriver to remove a maximum of two screws, whereas optional-service CRUs require some technical skills, as well as tools such as a screwdriver. Customers are responsible for replacing all self-service CRUs. Optional-service CRUs can be removed and installed by customers or, during the warranty period, by a Lenovo service technician.

To view the instructions on replacing a CRU, see the respective section in the *Customer Replaceable Unit Guide*. See "Accessing the electronic user manuals" for additional information.

Worldwide telephone technical support

This section lists Lenovo Support telephone numbers. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller or Lenovo marketing representative.

Before contacting a Lenovo technical support representative, have the following information available: model and serial number, the exact wording of any error message, and a description of the problem.

Important: Telephone numbers are subject to change without notice. The most up-to-date telephone list for the Customer Support Center is always available at: http://www.lenovo.com/support/phone

Country/Region	Telephone number	Country/Region	Telephone number
Algeria	33-6-7348 1739	Anguilla	1-800-426-7378
Antigua and Barbuda	1-800-426-7378	Argentina	0800-666-0011
	0.60600077	Australia	1 800 041 267
Armenia Austria	0-60690077	Australia	1-800-041-267
	0810-100-654 Kanoo IT: 00-973-1771-	Bahamas	1-800-426-7378 70-200-6853
Bahrain	1722	Bangladesh	70-200-6853
	Bahrain Business Machine LLC: 00-973-1758-4302		
Belarus	8-256400184	Belgium	02-339-36-11
Bermuda	1-800-426-7378	Bolivia	0800-10-0189
Bosnia and	387-3356-3170	Brazil	Within the Sao Paulo
Herzegovina			region: 11-3889-8986
			Outside the Sao Paulo
Brunei	Dist 000 4444 and the maliet	Dulussia	region: 0800-701-4815 00800-11-944-26
Brunei Darussalam	Dial 800-1111, and then dial 866-273-5446	Bulgaria	00800-11-944-26
Canada	1-800-565-3344	Cayman Islands	1-800-426-7378
Chile	800-361-213	Chinese Mainland	400-100-6000
Colombia	01-800-912-3021	Costa Rica	0-800-011-1029
Croatia	385-1-3033-120	Cyprus	800-92537
Croalia Czech Republic	800-353-637	Denmark	7010-5150
Dominican	1-866-434-2080	Ecuador	1-800-426911 OPCION 4
Republic			
Egypt	0800-0000-850	El Salvador	800-6264
Estonia	372-66-00-800	Finland	358-800-1-4260
France	02-4316-6035	Georgia	995-706-777-826
Germany	0800-500-4618	Greece	Contact the nearest
			Lenovo Business Partner
Grenada	1-800-426-7378	Guatemala	999-9190
Honduras	800-0123	Hong Kong	(852) 3516-8977
Hungary	+ 36-13-825-716	India	1800-419-4666
Indonesia	1-803-442-425	Ireland	1-890-928-860
Israel	972-3-531-3900	Italy	39-800-820-094
Jamaica	1-800-426-7378	Japan	0120-000-817
Jordan	Jordan Business Systems: 00-962-6-500-0999 Ext 713/127	Kazakhstan	77-273-231-427
	General Computer & Electronic (GCE): 00-962-6- 551-3879		
Kenya	080-0733-256	Korea	1670-0088
Kuwait	Easa Hussain AI Yousifi: 00- 965-2244-5280 AM. KHORAFI: 00-965- 2200-1100 1127 Khorafi Business Machines (KBM): 00-965-2259-4611 Diyar United Company: 00 965-4378-383 Redington Kuwait: 00-965-2433-3203; 2545- 6250 / 2545-6251	Latvia	371-6707-0360
Lebanon	Quantech: 00-961-1999-500 Computer Business Machine (CBM): 00-961- 1680-180 El, Haceb S.A.L: 00-961- 1771-300	Libyan Arab Jamahiriya	33-6-7348-1739
Lithuania	370 5278 6602	Luxembourg	352-360-385-222
Macao	0800-807 /(852) 3071-3559	Macedonia	389-2309-625
Malaysia	1-800-88-0013	Malta	356-21-445-566
		Moldova	0-60223433
Mexico	001-866-434-2080		
Morocco	212-5-22-509-35	Nepal	+977-1-423-3501

Country/Region	Telephone number	Country/Region	Telephone number
Norway	8152-1550	Oman	Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460 -5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 001-866-434
Pakistan	International Office Products (pvt) Ltd.: 00-92-212-422-569, Selling Business Systems: 00-92-21-568-9823	Panama	
Paraguay	009-800-52-10026	Peru	0-800-50-866 OPCION 2
Philippines	1-800-8908-6454 (GLOBE subscribers) 1-800-1441-0719 (PLDT subscribers)	Poland	+48-22-295-4950
Portugal	808-225-115	Qatar	Al Mana Computer Services: 00-9744-4489-966 ext: 1992 Qatar Computer Services W.L.L: 00-9744-4441-212
Romania	+4021.231.79.88	Russia	+7-499-705-6204
Saint Kitts and Nevis	1-800-426-7378	Saint Lucia	1-800-426-7378
Saudi Arabia	800-84-451-28	Singapore	6818-5315
Slovakia	00421-2-4974-8888	Slovenia	386-1-2005-60
South Africa	0800-110-756	Spain	917-147-833
Sri Lanka	9477-7357-123	Sweden	077-117-1040
Switzerland	0800-55-54-54	Taiwan	0800-000-702
Thailand	001-800-4415-734	Tortola	1-800-426-7378
Trinidad and Tobago	1-800-426-7378	Turkey	444-04-26
Turks and Caicos	1-800-426-7378	Ukraine	0800-800-018
United Arab	8000-3570-2810	United Kingdom	0333-777-3991
Emirates			
United States	1-800-426-7378	Uruguay	000-411-005-6649
Venezuela	0-800-100-2011	Vietnam	120-11072
Yemen	Al Khirbash and Agencies: 00-967-1209-8278 Yemen Business Machines (YBM): 00-967-3-213324		

Lenovo product service information for Taiwan 委製商/進口商名稱:荷蘭商聯想股份有限公司台灣分公司 進口商地址:台北市中山區樂群三路128號16樓 進口商電話:0800-000-702 (代表號)

Recycling and environmental information

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products.

For information on recycling Lenovo products, go to: http://www.lenovo.com/recycling

For additional recycling and environmental statements, refer to your *Important Product Information Guide*. See "Accessing the electronic user manuals" for details.

The latest environmental information about our products is available at:

http://www.lenovo.com/ecodeclaration

WEEE information (Hungary)

A magyar törvények értelmében, a 197/2014 (VIII.1.) kormányrendelet 12. szakaszának (1)-(5) cikkében foglaltak szerint Lenovo mint gyártó állja a keletkező költségeket.

Important battery recycling and WEEE information



Don't dispose of your product or battery with your household waste. Refer to the User Guide that came with your product for further information, or go to https://www.lenovo.com/recycling.

Recycling information for Japan

日本でのリサイクルまたは廃棄についての詳細は、以下の URL を参照して下さい: Recycling and disposal information for Japan is available at following URL: http://www.lenovo.com/jp/ja/services_warranty/recycle/pcrecycle/

Restriction of Hazardous Substances (RoHS) Directive

Turkish RoHS

The Lenovo product meets the requirements of the Republic of Turkey Directive on the Restriction of the Use of Certain Hazardous Substances in Waste Electrical and Electronic Equipment (WEEE).

Türkiye AEEE Yönetmeliğine Uygunluk Beyanı

Bu Lenovo ürünü, T.C. Çevre ve Orman Bakanlığı'nın "Atik Elektrik ve Elektronik Eşyalarda Bazı Zararlı Maddelerin Kullanımının Sınırlandırılmasına Dair Yönetmelik (AEEE)" direktiflerine uygundur. AEEE Yönetmeliğine Uygundur.

Ukraine RoHS

Цим підтверджуємо, що продукція Леново відповідає вимогам нормативних актів України, які обмежують вміст небезпечних речовин

India RoHS

RoHS compliant as per E-Waste (Management) Rules.

Compliance information

The latest compliance information is available at http://www.lenovo.com/compliance.

Electronic emission notices

This device has been tested and found to comply with the limits for a Class B digital device. The *Important Product Information Guide* for this product provides the complete Class B compliance statements that are applicable for this device. See "Accessing the electronic user manuals" for additional information.

Korean compliance statement

무선설비 전파 혼신 (사용주파수 2400~2483.5 , 5725~5825 무선제품해당)				
해당 무선설비가 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음				

European Union (EU) / United Kingdom (UK) compliance



EU contact: Lenovo (Slovakia), Landererova 12, 811 09 Bratislava, Slovakia

UK contact: Lenovo, Redwood, Crockford Lane, Basingstoke, RG24 8WQ, UK.

Note: UKCA is for ThinkCentre M625q and Lenovo V130-20IGM AIO only.

Wireless-radio compliance information

Computer models equipped with wireless communications comply with the radio frequency and safety standards of any country or region in which it has been approved for wireless use.

Besides this document, ensure that you read the *Regulatory Notices* for your country or region before using the wireless devices contained in your computer. You can download a PDF version of the *Regulatory Notices* from http://www.lenovo.com/UserManuals.

Brazil wireless-radio compliance information

Aviso para usuários no Brasil

Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primáno.

Mexico wireless-radio compliance information

Advertencia: En Mexico la operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Singapore wireless-radio compliance information

Additional compliance information for countries and regions

Brazil audio notice

Ouvir sons com mais de 85 decibéis por longos períodos pode provocar danos ao sistema auditivo.

Taiwan vision precaution notice

使用過度恐傷害視力

注意事項:(1)使用30分鐘請休息10分鐘。(2)未滿2歲幼兒不看餐幕,2歲以上每天看餐幕不要超過1小時。

Eurasian compliance mark



Regulatory labels

Depending on your country or region, government-required regulatory information is provided through one of the following methods:

- On a physical label attached to the outside of your computer shipping carton
- On a physical label attached to your computer
- On some All-In-One (AIO) models, you also can find the regulatory information through an electroniclabel screen (E-label screen) preinstalled on your computer.

To access the E-label screen, do one of the following:

Restart the computer. When the logo screen is displayed, press F9. The E-label screen is displayed.
 Restart the computer. When the logo screen is displayed, press Enter or tap the prompt to enter the Startup Interrupt menu. Then, press F9 or tap the Regulatory Information option. The E-label screen is

displayed. ENERGY STAR



Select models conform to ENERGY STAR[®] requirements. Additional ENERGY STAR information is in your *Important Product Information Guide*. See "Accessing the electronic user manuals".

Legal notices

LENOVO and LENOVO logo are trademarks of Lenovo. Microsoft and Windows are trademarks of the Microsoft group of companies. All other trademarks are the property of their respective owners. © 2021 Lenovo.

Reduce | Reuse | Recycle



Seventh Edition (June 2021) © Copyright Lenovo 2016, 2021.

LIMITED AND RESTRICTED RIGHTS NOTICE: If data or software is delivered pursuant to a General Services Administration "GSA" contract, use, reproduction, or disclosure is subject to restrictions set forth in Contract No. GS-35F-05925.